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BICSI Registered Communications Distribution Designer – RCDDv14

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QUESTION 1

A program manager for the construction of a ship reviews the program management plan with a shipyard representative. The shipyard representative indicates that while 65 percent progress was anticipated only 60 percent has been achieved

What should the program manager do to ensure benefits realization?

- A. Conduct a program performance analysis based upon the deviation, and update the program business case to reflect the schedule delay
- B. Inform the program sponsor and the steering committee of the delay, and validate the program business case
- C. Analyze the impact of the delay, review risks, identify any corrective actions, and update the benefits management plan
- D. Update the program schedule, and escalate the issue to the program management office (PMO) to accelerate shipyard work.

Correct Answer: C

QUESTION 2

The program sponsor requests a weekly performance report. The tools and techniques to monitor and control program performance include which of the following?

- A. Program management performance variances business criteria reweighting, root cause identification, and statistical sampling
- B. Interviewing, SWOT analysis, run chart and matrix-based charts
- C. Earned value management financial reporting systems, performance measurement techniques and program management information systems
- D. Delphi technique, scatter diagram. Pareto chart, and organization charts

Correct Answer: C

QUESTION 3

What is the OPTIMAL time in the construction process for ICT submittals to be reviewed by the ICT distribution designer?

- A. After the contract is awarded and before project close out
- B. As part of the contract bid process to prevent project delays
- C. Before the contract is awarded
- D. At the beginning of the close out process

Correct Answer: A

QUESTION 4

A program manager notices that one project manager tends to withdraw during important team discussions to avoid conflict. What technique could the program manager use to gain more input from this project manager?

- A. Institute an incentive program to create competition among the team members.
- B. Make the project manager share an office with a more assertive team member
- C. Solicit ideas from each team member individually, giving each person a chance to express their opinions
- D. Create an online message board so team members can see and respond to everyone's ideas

Correct Answer: C

QUESTION 5

A country is in the process of strengthening its defense program. A key project is not meeting its specified performance objectives. The project manager initiates a change request to address this issue.

What should the program manager do NEXT?

- A. Consider the option to close out the key project
- B. Evaluate the program and re-baseline the objectives
- C. Assess the benefits and impact to the program.
- D. Amend the risk register with the key project changes

Correct Answer: C

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