

SDM_2002001030^{Q&As}

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QUESTION 1

What are the key considerations to be taken into account when defining the resources and locations for Field Operations?

- A. Network Element deployment plan, Infrastructure plan, Environmental Information, SLA, Subcontractor plan.
- B. Geographical coverage, Infrastructure plan, Environmental Information, Landlord and Local Authority agreements, SLA.
- C. Geographical coverage, Network Element deployment plan, Infrastructure plan, Environmental information, SLA.
- D. Geographical coverage, Network Element deployment plan, Estimated site visits, SLA.

Correct Answer: C

QUESTION 2

Which is the correct description of Fault Localisation?

- A. Provides the real-time monitoring and management of alarms for network elements and infrastructure.
- B. Fault rectification management and control instances as well as checking alarms and priorities.
- C. Fault analysis, verification of parameters and connectivity, fault localisation, diagnostics, RCA and correlation.
- D. Perform the localisation, correction and verification of faults, trouble ticket creation, RCA and correlation of alarms.

Correct Answer: C

QUESTION 3

What are the basic steps needed to manage the Workforce?

- A. Book the necessary resources, manage shift work, monitor workforce utilization KPI.
- B. Schedule the planned activities, monitor and report to the management.
- C. Assign tasks, and hands over the activities plan; reports on the workforce management.
- D. Plan, assign, dispatch and manage the activities; Monitor, manage and report on the workforce management.

Correct Answer: D

QUESTION 4

You are supporting the HWS set-up for a MV Outsourcing delivery. Which statements covers the MOST critical requirements for successful delivery?

- A. Clearly defined SLA's and SOR with achievable MTBF KPI commitments.
- B. Clearly defined SOR with all relevant parties and SLA's aligned to the Outsourcing contract.
- C. Contract with the HWS providers and clear implementation plan to ensure HW swaps are on time.
- D. Clearly defined SOR with customer written into the contract.

Correct Answer: B

QUESTION 5

What is the formula of the "value of risk" in the quantitative risk analysis?

- A. = (The impact of risk in) * (the probability of occurrence in %).
- B. = (The cost of risk mitigation in) * (the probability of occurrence in %).
- C. = (The risk contingency budget in) / (the probability of occurrence in %).
- D. = (The cost of transferring the risk in) / (the probability of occurrence in %).

Correct Answer: A

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