

# TK0-201<sup>Q&As</sup>

CTT+ Exam (Certified Technical Trainer)

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**QUESTION 1**

Which of the following would BEST identify a need for additional explanation?

- A. Learners\' poor evaluation of the course delivery
- B. Learners\' promptness to class
- C. Learners\' questions and comments
- D. Learners\' evaluation of the course design
- E. Learners\' body language

Correct Answer: D

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**QUESTION 2**

While teaching a course online the instructor tells all learners to work through the material as a group. During the second day of the class the instructor recognizes that a learner is moving into the next online course unit early and then doing them incorrectly. Which of the following should the instructor do to control the pace of the learner?

- A. Send a private message to the learner addressing this issue.
- B. Inform the entire class that extra information will be given during each unit that they will need for their assessments.
- C. Assign outside research to the learner as independent study. Inform the learners that if they continue to work ahead they will be removed from the course.

Correct Answer: A

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**QUESTION 3**

After completing a block of instruction containing a highly complex series of steps for a manufacturing organization, the organization would like to evaluate the learners. The BEST way to accomplish this would be:

- A. an oral presentation.
- B. an online exam.
- C. a written assessment.
- D. a practical application.

Correct Answer: D

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**QUESTION 4**

A student takes a phone call during a lecture. Which of the following would be the MOST discreet way of handling this

disruption?

- A. Stand close to the student while delivering the lecture.
- B. Walk the student from the room.
- C. Repeatedly tap the student on the arm to gain attention.
- D. Ask the student to please take the call outside.

Correct Answer: D

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#### **QUESTION 5**

A trainer receives unfavorable evaluations for a mandatory class held on a Saturday. Which of the following should the trainer do?

- A. Read all comments on the evaluations and take corrective measures
- B. Dismiss the evaluations because students did not want to attend the session
- C. Discuss modifications of the content with the course developer
- D. Report to management on the behavior of the students

Correct Answer: A

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