

# TK0-201<sup>Q&As</sup>

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**QUESTION 1**

A company is hosting a major training event which several other companies have been invited to attend. The instructor is onsite and has already started the training. All of a sudden, the fire alarm goes off and everyone is instructed to leave the facility. After a 30- minute delay, everyone is instructed to reenter the building. Which of the following actions is the BEST way for the instructor to get the training back on schedule?

- A. Keep the learners 30 minutes longer to make up the training
- B. Reschedule the training for another day
- C. Continue the training as scheduled and do not make it up
- D. Adjust the schedule to allow 30 minutes for lunch instead of one hour

Correct Answer: D

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**QUESTION 2**

A day prior to a course an instructor discovers that information in the text book is outdated and a new edition is available. Which of the following is the BEST course of action for the instructor to take?

- A. Ask the training manager to make adjustments to the course prior to the class.
- B. Acquire updated curriculum for maximum learner benefit.
- C. Present the course as is but incorporate the updated information.
- D. Present the course as set by the course designer.

Correct Answer: C

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**QUESTION 3**

From the surveys, which of the following measurement tools will give the trainer the MOST meaningful assessment on how successful a course was to a particular audience?

- A. True/false questions
- B. The Likert scale
- C. Open-ended questions
- D. The comment section

Correct Answer: D

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**QUESTION 4**

A manager has assigned a group of learners to take a course. All of the learners are familiar with the course topics. A new student arrives after lunch on the first day and informs the instructor that they are a new-hire and are not familiar with the course topics. Which of the following BEST describes the step the instructor should take?

- A. Remove the student from the class so they do not disrupt their co-workers.
- B. Pair the non-experienced student with an experienced student for assistance.
- C. Give the student additional resources for independent study.
- D. Assess the entire group to determine where additional assistance is needed.

Correct Answer: B

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#### QUESTION 5

A trainer has just completed instruction on a seven-step process. The trainer tells a real-world story to the class and then asks the learners to identify which step of the process was used in that story. The trainer was effectively attempting to:

- A. Identify a hidden eighth step.
- B. Use listening techniques to understand learner questions.
- C. Manage course flow.
- D. Lead learners from recall to application.

Correct Answer: D

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