

# ACP-100<sup>Q&As</sup>

Jira Administrator

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**QUESTION 1**

Jan asked you to create a new Select List custom field called Department for his project MCAS.

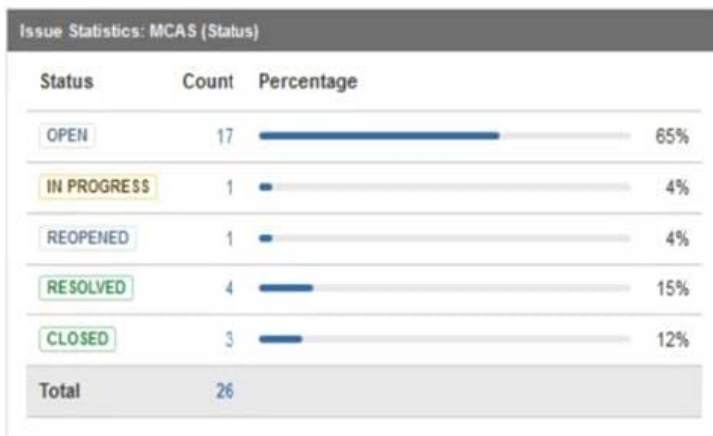
You created the field in the morning. In the afternoon, Jan notes that his Jira dashboard is not showing the field correctly. He asks to help him troubleshoot.

View the Exhibit to see Jan's entire dashboard.

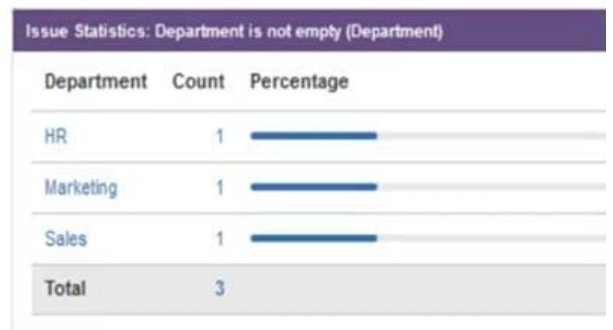
The first gadget shows 26 issues in the project by Status.

The second gadget shows that there are three issues that have the new Department field set.

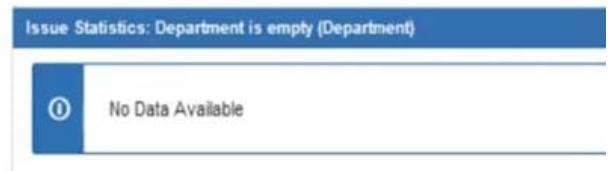
The last gadget shows "No Data Available". The filter query for that gadget is "project=MCAS and Department is empty."



Status	Count	Percentage
OPEN	17	65%
IN PROGRESS	1	4%
REOPENED	1	4%
RESOLVED	4	15%
CLOSED	3	12%
<b>Total</b>	<b>26</b>	



Department	Count	Percentage
HR	1	
Marketing	1	
Sales	1	
<b>Total</b>	<b>3</b>	



No Data Available

Why does Jan's gadget say "No Data Available"?

- A. The field is marked Optional in the Field Configuration.
- B. Jan does not have the proper Browse permissions.
- C. The field context on the Department field was not set to allow empty values.
- D. You created the field Department but did not re-index the MCAS project.
- E. The JQL query for the filter is not valid.
- F. There is issue security on the issues.

Correct Answer: C

## QUESTION 2

Your business users want to know more about what is happening with the issues raised by their business unit. They gave you a list of situations in which they want to get emails, so you know which parts of the shared notification scheme they want to be added to.

You consult with the project owner.

He doesn't want any changes to the emails that go to developers and testers.

The project owner approves of the business users getting the emails, but he would like to retain control of who gets emails for his project.

How can you satisfy these requests?

- A. Place the business users in a group and add that group to the events in the notification scheme.
- B. Modify the events in the workflow so they send the emails to the business users.
- C. Create a role for business users and add that role to the events in the notification scheme.
- D. Add the business users as Watchers on the issues.

Correct Answer: A

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## QUESTION 3

The Release Manager is having problems caused by inconsistent naming of versions across projects. He would like to use a more consistent naming convention.

The developers do not know the naming convention, and are happy to let the Release Manager rename versions when they get the names wrong.

The projects all use the Default Permission Scheme.

Which action would allow the Release Manager to update the versions in the projects?

- A. Change the Manage Versions permission in the permission scheme.
- B. Change the workflow to allow the Release Manager to update versions.
- C. Add the Release Manager to the Administrators project role.
- D. Add the Release Manager to the developer role.

Correct Answer: B

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**QUESTION 4**

Your Jira has 25,000 active users across the globe using 100 projects with over a million issues.

Another administrator has made a change to a field configuration scheme and you now need to re-index Jira.

What would be the impact of rebuilding the index in the foreground?

- A. Issues will take longer to display during the re-index.
- B. Database backups cannot be run until the re-indexing is complete.
- C. The configuration change will not be applied until re-indexing is complete.
- D. Searches using the field may show erroneous results.
- E. All users will be locked out of Jira until re-indexing completes.

Correct Answer: C

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**QUESTION 5**

One of your teams is maintaining and updating an application that has grown into three distinct modules. The modules are on different release cycles. The team is struggling to track the versions of the modules, because they have similar numbering schemes.

Which action would you recommend?

- A. Define an issue type for each module.
- B. Create a new Version field for each module.
- C. Split the modules into separate components.
- D. Split the project into several projects, one for each module.

Correct Answer: B

Reference: <https://jira.atlassian.com/browse/JRACLOUD-3501?page=com.atlassian.jira.plugin.system.issuetabpanels%3Acomment-tabpanel&showAll=true>

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