

ADM-211^{Q&As}

Administration Essentials for Experienced Admin

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QUESTION 1

What is a benefit of creating a custom app for users?

- A. Provide users with a place to share and install apps.
- B. Allow users to manage custom objects and tab.
- C. Gives users access to the tabs and records they need.
- D. Differentiates standard and custom objects for users

Correct Answer: C

QUESTION 2

Can Ideas be used in the Self-Service Portal?

- A. Yes - They can also be used in Customer and Partner Portals
- B. No - They can only be used in Customer and Partner Portals
- C. No - Ideas cannot be used in any portals
- D. Yes - Only if the portal has a custom manager custom profile associated to them.

Correct Answer: B

QUESTION 3

Duplicate records are more commonly found when using a public sharing model?

- A. True
- B. False

Correct Answer: B

QUESTION 4

What are the recommended steps to protect Sales force users from security concerns such as phishing?

Correct Answer: Check the answer in explanation.

1.

Educate your users

2.

Identify your primary security contact

3.

Secure employee systems (including staying current on latest browsers)

4.

Implement IP restrictions

5.

Strengthen password requirements

6.

Require secure sessions

7.

Decreased session timeouts

8.

Consider 2factor authentication (RSA token plus user name/pass word), Contact SFDC for help

QUESTION 5

Name a examples of web applications or web controls:

Correct Answer: X-to-Web Web-to-X

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