

### ADVANCED-ADMINISTRATOR Q&As

Salesforce Certified Advanced Administrator

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#### **QUESTION 1**

Suri only has the "read" permission for the case object on her profile. A criteria-based sharing rule gives her read/write access to product support cases. Will Suri be able to edit product support cases?

- A. Yes
- B. No

Correct Answer: B

#### **QUESTION 2**

How can you as a System Administrator enforce standardization of tags in libraries to prevent duplicate tags? Choose two answers.

- A. Change Tagging Field to multiselect picklist
- B. Customize tags with contributor upon library creation
- C. Enable workflow to send email alert for unnamed tags
- D. Enable restrictive tagging

Correct Answer: BD

#### **QUESTION 3**

Which three actions can occur when an administrators clicks "save" after making a number of changes to Knowledge data categories in a category group and changing their position in the hierarchy? Choose three.

- A. The contents of category drop-down menu change
- B. Users are temporarily locked out of the ability to access articles
- C. Users may temporarily experience performance issues when searching for articles
- D. The history of article usage is reset to zero utilization
- E. The articles and questions visible to users change

Correct Answer: BDE

#### **QUESTION 4**

Product is payed for once, but receive product in increments (1)

A. create quantity schedules



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B. create revenue schedules

C. set up default quantity schedules

D. set up default revenue schedules

Correct Answer: A

#### **QUESTION 5**

How would you configure a profile to find duplicate records?

A. read, edit

B. view all

C. merge

D. Delete

Correct Answer: B

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