

# AHM-540<sup>Q&As</sup>

Medical Management

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**QUESTION 1**

Most health plans require a PCP referral or precertification for CAM benefits.

- A. True
- B. False

Correct Answer: B

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**QUESTION 2**

Federal laws, such as the Employee Retirement Income Security Act (ERISA), the Balanced Budget Act (BBA) of 1997, and the Health Insurance Portability and Accountability Act (HIPAA), have affected medical management activities by health plans. Consider the following provisions of federal regulations:

Provision 1--Limits damage awards in lawsuits related to noncoverage of benefits based on medical necessity decisions to the cost of noncovered treatment and does not allow health plan members to obtain compensatory or punitive damages

Provision 2--Establishes electronic data security standards, which define the security measures that healthcare organizations must take to protect the confidentiality of electronically stored and transmitted patient information From the answer choices below, select the response that correctly identifies the federal laws that include Provision 1 and Provision 2, respectively.

- A. Provision 1- ERISA Provision 2- HIPAA
- B. Provision 1- HIPAA Provision 2- ERISA
- C. Provision 1- BBA of 1997 Provision 2- HIPAA
- D. Provision 1- ERISA Provision 2- BBA of 1997

Correct Answer: A

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**QUESTION 3**

For this question, if answer choices (A) through (C) are all correct, select answer choice (D). Otherwise, select the one correct answer choice.

The QAPI (Quality Assessment Performance Improvement Program) is a Centers for Medicaid and Medicare Services (CMS) initiative designed to strengthen health plans\' efforts to protect and improve the health and satisfaction of Medicare beneficiaries. QAPI quality assessment standards apply to

- A. standard medical-surgical services
- B. mental health and substance abuse services
- C. services offered to Medicare enrollees as optional supplementary benefits
- D. all of the above

Correct Answer: D

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**QUESTION 4**

With respect to the activities of MCO medical directors, it is correct to say that medical directors typically perform all of the following activities EXCEPT

- A. maintaining clinical practices
- B. delivering performance feedback to providers
- C. participating in utilization management (UM) activities
- D. educating other MCO staff about new clinical developments or provider innovations that might impact clinical practice management

Correct Answer: A

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**QUESTION 5**

Many health plans use HRA to target their preventive care programs to the healthcare needs of their members. With regard to HRA, it is correct to say that

- A. Health plans rarely delegate HRA activities to external entities
- B. Health plans typically focus their HRA efforts on newly enrolled members
- C. HRA focuses on clinical data for an entire population and does not include demographic information that might identify individual members
- D. HRA is generally a reliable predictor of medical resource utilization

Correct Answer: B

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