

C9550-412^{Q&As}

IBM Business Process Management Express or Standard Edition
V8.5.5, BPM Application Development

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QUESTION 1

A financial services company has an account opening process that can last for several days or weeks as it waits for customers to supply additional information by mail. During that time the customer may call the company to inquire the status of

the process, so the customer service representatives use the Processes tab in Process Portal to view the details of the process.

The company has determined the default instance details view doesn't contain all of the information needed. The BPM application developer has been tasked with providing a modified instance details view for this process that contains all of the

necessary information.

What actions can the BPM application developer take to modify the instance details view to meet the needs of the business? (Choose 2)

- A. Create a new heritage human service, modify it to meet the requirements and expose it as a dashboard in the Process Portal.
- B. Create a new client side human service, modify it to meet the requirements and expose it as a dashboard in the Process Portal.
- C. Create a new client side human service by clicking on the new button of the details UI on the Views tab of the business process diagram and modify it to meet the requirements.
- D. Create a new heritage human service in the process application, select it for the details UI on the Views tab of the business process diagram and modify it to meet the requirements.
- E. Copy the instance details UI Service Template from the dashboards toolkit in the process application, modify it to meet the requirements and select it for the details UI on the views tab of the business process diagram.

Correct Answer: AB

QUESTION 2

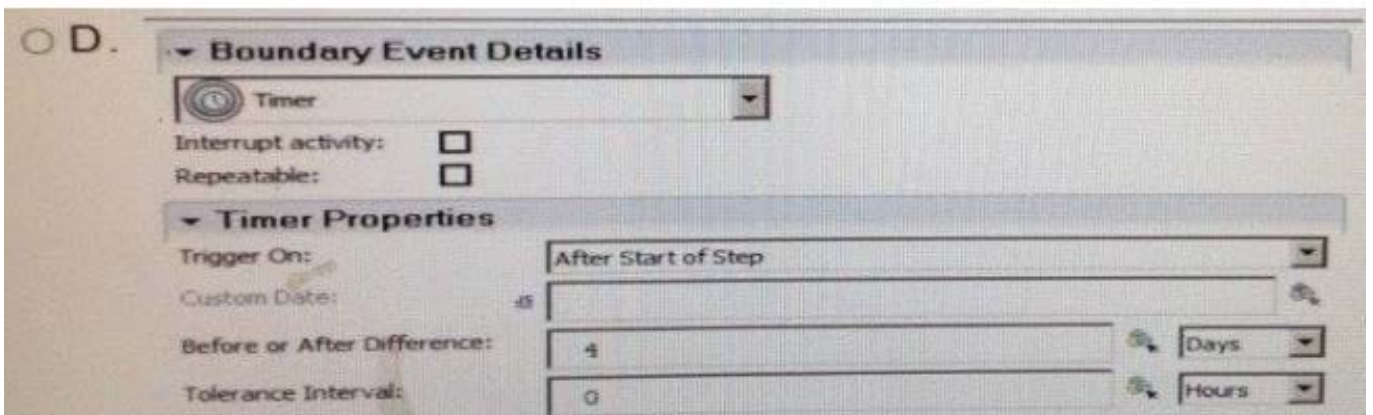
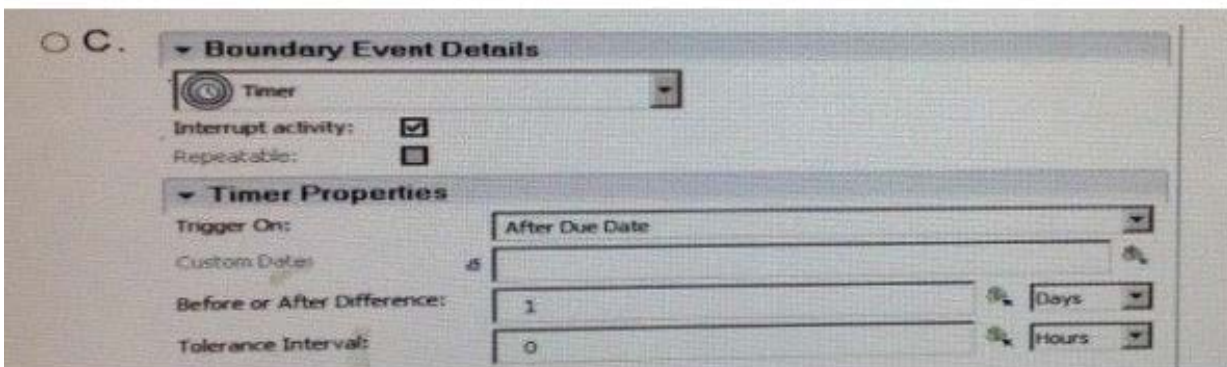
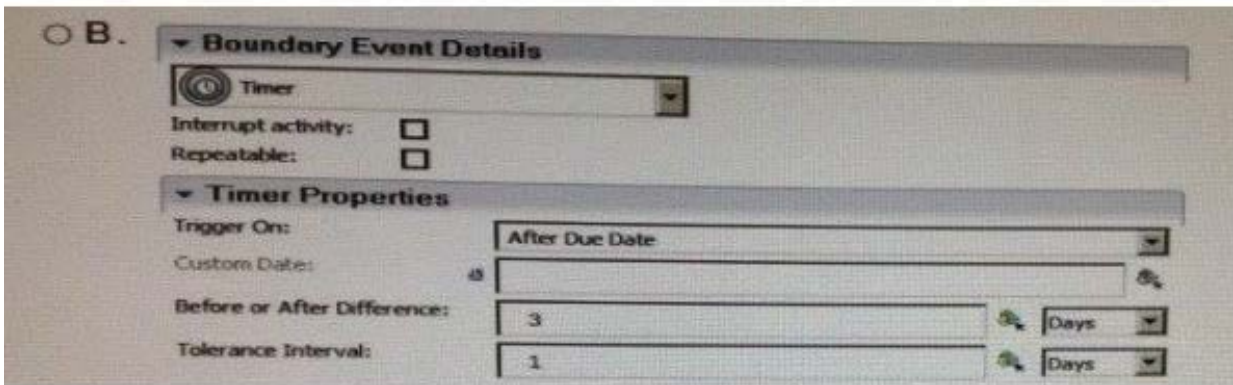
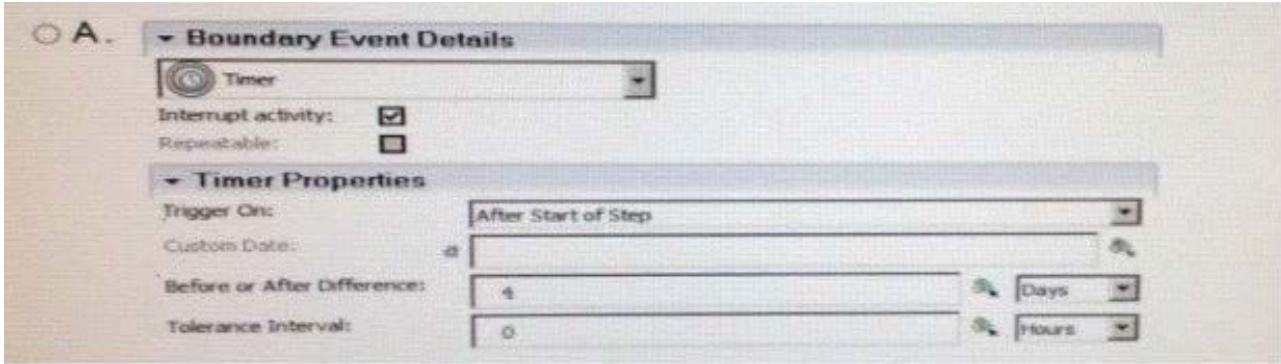
A BPM application developer is building a case type. The BPM application developer has a wide range of existing BPM components available and wants to reuse as many of them as possible. Which BPM implementation types can the BPM application developer use to build case type activities?

- A. Script, Subprocess and User Task
- B. Script, System Task and User Task
- C. Linked Process, Subprocess and User Task
- D. Linked Process, Subprocess and System Task

Correct Answer: C

QUESTION 3

An insurance company has a claims process that is performed by a claims analyst and is due in 3 days. If the claims analyst has not completed the task in 4 days an escalator should be sent to a manager. The claims analyst can still complete the task, even if the escalator has been triggered, and the manager should only be notified once. Which configuration should the BPM application developer implement for the escalator timer?



A. Exhibit A

- B. Exhibit B
- C. Exhibit C
- D. Exhibit D

Correct Answer: A

QUESTION 4

An existni Case Type implementaton is initiated either by addini documents of a specific document type to the BPM document manaiement environment or manually by knowledie workers. Now, the case type needs to be enhanced, to initiate case instances proirammatcally.

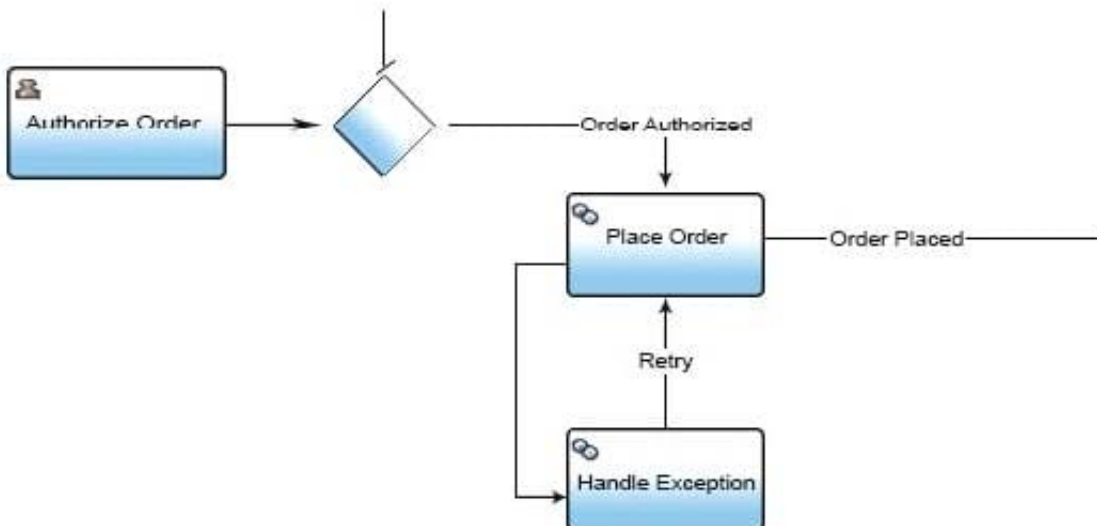
How does the BPM applicaton developer provide the capability?

- A. Draii the case type onto a swim lane
- B. Draii the case inteiratn service onto a swim lane
- C. Use a JavaScript API functn in a Script
- D. use a REST API for case in a REST call

Correct Answer: A

QUESTION 5

A BPM applicaton developer is workini on the followini Business Process Defnition (BPD):



Both the BPM administrator and the database administrator have identified performance problems with the current process and they suspect that this is due to the collecton of the performance dat

- A. Consequently, the process owner has decided to minimize the amount of performance data to be collected for this

BPD. The BPM application developer must track only the following process data: Order ID and Authorizer ID variables when an order is authorized Order ID and Order Amount variables when an order is placed Given this situation, what must the BPM application developer do to track only the business data required?

B. Enable auto-tracking and mark each individual variable as tracked.

C. Enable auto-tracking and use two intermediate tracking points to specify where the data should be automatically tracked in the BPD.

D. Create a tracking group for Order ID, Order Amount and Authorizer ID. Use two intermediate tracking points to mark exactly where the data should be tracked during execution. Only the necessary fields should be selected on each tracking point.

E. Create a tracking group for Order ID, Order Amount and Authorizer ID. Use two intermediate tracking points to mark exactly where the data should be tracked during execution. Only the necessary fields should be selected on each tracking group.

Correct Answer: BC

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