C9560-023 ^{Q&As}

IBM Cloud & Smarter Infrastructure Support Provider Tools and Processes

Pass IBM C9560-023 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.pass2lead.com/c9560-023.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by IBM Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

![Pass2Lead](https://Pass2Lead.com)
QUESTION 1

If an individual needs to search knowledge for several products in one step, how can this be done?

A. use the product selector dialog to select All

B. perform separate searches for each product

C. enter the keywords in for a search, without selecting a product

D. go to the search dialog for task types and select up to 5 products

Correct Answer: D

QUESTION 2

What is the IBM Tivoli Support response goal for severity 1 PMRs?

A. within 1 hour

B. within 2 hours

C. within 30 minutes

D. within 90 minutes

Correct Answer: B

QUESTION 3

What is Assist On-Site?

A. An IBM education program used to create and deliver client customized training.

B. An IBM dedicated resource who resides at the client\\'s site to advise on technical issues.

C. An IBM web based technology used to troubleshoot by viewing or controlling a remote system.

D. An IBM team of support engineers that travel to customer locations to resolve critical problems.

Correct Answer: C

QUESTION 4

What is the IBM Tivoli Support response goal for severities 2, 3 and 4 PMRs?

A. within one business hour

B. within two business hours

C. within three business hours

D. within 30 minutes during business hours

Correct Answer: B

QUESTION 5

What do Support Technical Exchange (STEs) webcasts provide?

A. only post deployment information

B. hints and tips which are seen in the field

C. fee based education utilizing pre-recorded webcasts

D. pre-recorded webcasts which do not allow for QandA with subject matter experts

Correct Answer: B

Latest C9560-023 Dumps   C9560-023 VCE Dumps   C9560-023 Study Guide