

# C9560-505<sup>Q&As</sup>

IBM SmartCloud Control Desk V7.5.1 IT Asset Management Implementation

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#### **QUESTION 1**

Creation of a General Ledger (GL) account begins with which action?

- A. Company-Related Accounts
- B. GL Component Maintenance
- C. Add/Modify Account Structure
- D. Organization Default Accounts

Correct Answer: B

#### **QUESTION 2**

Which two pay rates can be specified when defining a craft record? (Choose two)

- A. holiday rates
- B. outside rates
- C. contract rates
- D. overtime rates
- E. standard rates
- Correct Answer: BE

#### **QUESTION 3**

Inventory items can be directly issued to which three charge entities?

- A. Asset
- B. Change
- C. Incident
- D. Location
- E. Work Order
- F. Service Request
- Correct Answer: ACD

#### **QUESTION 4**



Incident Activities should be performed during which internal status?

A. APPR

- **B. INPRG**
- C. WAPPR
- D. QUEUED
- Correct Answer: B

#### **QUESTION 5**

Work plans can be edited when they are in which internal status?

A. CAN

- B. APPR
- C. CLOSE
- D. WAPPR

Correct Answer: B

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