

C9560-659^{Q&As}

Fundamentals of Applying IBM SmartCloud Control Desk V1

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QUESTION 1

A customer wants to implement and use Definitive Media Library as an organization's definitive, authorized versions of software to assure proper software deployment and management on endpoints. Which IBM SmartCloud Control Desk module can create and manage a Definitive Media Library and manage deployments?

- A. Change module
- B. Release module
- C. Service Level module
- D. IT Infrastructure module

Correct Answer: B

Explanation:

QUESTION 2

An IBM SmartCloud Control Desk (SCCD) system will be deployed with a new IBM Tivoli Directory Server (TDS) and WebSphere Application Server. Which two options must be selected during SCCD and its middleware installation in order to maintain the security group in TDS? (Choose two.)

- A. Use IBM Maximo internal authentication
- B. Defer the update of the IBM Maximo database
- C. Secure the J2EE server using the Directory Server
- D. Use application server and LDAP for authentication only
- E. Use application server and LDAP for authentication and user/group management

Correct Answer: CE

QUESTION 3

What is the difference between an Actual Configuration Item and a Configuration Item (CI)?

- A. There may be an active Change created against the CI.
- B. There must be an active Change created against the CI.
- C. There may be an active Change created against the Actual CI.
- D. There must be an active Change created against the Actual CI.

Correct Answer: A

QUESTION 4

What is the purpose of domains within IBM SmartCloud Control Desk?

- A. To allow global searches across areas of an organization
- B. To specify ownership of a set of objects within the product
- C. To separate configuration items and assets into geographical areas
- D. To maintain a value list that can be used in fields within the product

Correct Answer: D

QUESTION 5

Which two statements are true about workflow process enablement in IBM SmartCloud Control Desk? (Choose two.)

- A. Workflow processes are run at the next database restart.
- B. Workflow processes are automatically assigned to the default user.
- C. Enabling a process does not involve validating the structure of the process.
- D. Workflow process records are in a draft or a development stage until the record is enabled.
- E. After a process record is enabled and activated, the record is locked and it is ready for use.

Correct Answer: DE

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