C_C4H520_02^{Q&As}

SAP Certified Application Associate - SAP Field Service Management
2005

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QUESTION 1

For which steps of the end-to-end service process is SAP Field Service Management responsible? Note: There are 2 correct answers to this question.

A. Mobile service execution

B. Ticket and case creation

C. Workforce management

D. Customer feedback management

Correct Answer: AC

QUESTION 2

Which of the following elements can be used in Smartforms? Note: There are 3 correct answers to this question.

A. Text Input, Description, Picker, Status

B. Text Input, Picker, Status, Series

C. Text Input, Status, Series, Formula

D. Text Input, Picker, Series, Attachment

E. Picker, Status, Series, Number Input

Correct Answer: BDE

QUESTION 3

What can you do with a picker element within Smartforms? Note: There are 2 correct answers to this question.

A. You can use it to select an object from a list.

B. You can link picker and attachment elements together.

C. You can link two picker elements together.

D. You can use it to pick PNG files.

Correct Answer: AC

QUESTION 4

Which report template can you use to visualize the time, material, and expenses linked to an activity?

A. Time and Material Journal

B. Service Checkout

C. Service Call

D. Checklist

Correct Answer: A

QUESTION 5

Which SAP Analytics Cloud stories are available to download for SAP Field Service Management? Note: There are 2 correct answers to this question.

A. Field Service Performance Dashboard

B. Field Service Smartforms and Feedback

C. Field Service Capacity Overview

D. Field Service Checkout Report

Correct Answer: BD

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