C_C4H520_02^{Q&As}

SAP Certified Application Associate - SAP Field Service Management 2005

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QUESTION 1

What are some of the available options to create dashboard reports? Note: There are 2 correct answers to this question.

A. Use pre-assembled reports.

B. Use pre-assembled queries.

C. Modify an existing query or create a new query.

D. Import queries.

Correct Answer: BC

QUESTION 2

Which report template can you use to visualize the time, material, and expenses linked to an activity?

A. Time and Material Journal

B. Service Checkout

C. Service Call

D. Checklist

Correct Answer: A

QUESTION 3

What information is stored in the QR code used in the Customer Self-Service portal?

A. Customer Self-Service portal URL

B. Moment-Sets specific short URL

C. SAP Field Service Management URL

D. Equipment specific short URL

Correct Answer: D

QUESTION 4

Which actions are available for a technician within an activity record? Note: There are 3 correct answers to this question.

A. Send as E-Mail

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B. Edit Business Partner

C. Create Effort

D. Create Equipment

E. Add Smartform

Correct Answer: CDE

QUESTION 5

Which objects can you approve using the Time and Material journal? Note: There are 3 correct answers to this question.

A. Quotation

B. Expenses

C. Efforts

D. Work time

E. Mileage

Correct Answer: BCE

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