

# CBAF-001<sup>Q&As</sup>

Certified Business Analyst - Foundation

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**QUESTION 1**

When are workshops especially valuable?

- A. When suitably sized rooms are available.
- B. When all stakeholders are agreed on the way forward.
- C. When a geographically dispersed set of users' needs to be consulted.
- D. When time and budget are constrained.

Correct Answer: D

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**QUESTION 2**

Every night, at midnight, a system automatically raises invoices for customers that have placed orders that day. The invoice is sent electronically by email to customers. What is the event that triggers the production of invoices?

- A. Midnight on the system clock.
- B. The receipt of an order from a customer.
- C. The email system.
- D. The batch invoice production job.

Correct Answer: A

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**QUESTION 3**

Which of the following statements is true?

- A. Shadowing is an effective way of preparing test scripts for user acceptance.
- B. Rich pictures and mind maps are used to document the requirements for the IT system.
- C. Interviews are effective in building a consensus view and securing agreement from a diverse group.
- D. Ethnographic Studies are concerned with the long term observation of the business environment.

Correct Answer: D

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**QUESTION 4**

One of the stages of the Business Activity Process Model is 'Consider the perspectives'. Which of the following would be particularly relevant in this stage?

- A. PESTLE analysis.

- B. Requirements Modelling.
- C. Cost Benefit Analysis.
- D. Business Activity Modelling.

Correct Answer: D

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**QUESTION 5**

Which of the following diagrams helps the business analyst to document a range of issues that have been uncovered about a business situation?

- A. The rich picture.
- B. The 'to be' process model.
- C. The business activity model.
- D. The use case diagram.

Correct Answer: A

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