

CIS-APM^{Q&As}

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QUESTION 1

APM interfaces with Software Asset Management to pull this application data: (Choose three.)

- A. Product Classification
- B. Software Model Data
- C. Hardware Asset Lifecycle
- D. Lifecycle Data
- E. Vendor Procurement

Correct Answer: ACD

QUESTION 2

The capability map provides a hierarchical view of the business capabilities in an organization. How many levels does the capability hierarchy support in its series?

- A. 7
- B. 8
- C. 10
- D. 6

Correct Answer: D

Reference: <https://docs.servicenow.com/bundle/paris-it-business-management/page/product/applicationportfolio-management/task/create-a-business-capability.html>

QUESTION 3

Which attributes can be used to categorize business applications? (Choose four.)

- A. Application Score
- B. Application Name
- C. Application Family
- D. Portfolio
- E. Category
- F. Business Unit

Correct Answer: BCDE

QUESTION 4

Which job will generate scores for all indicators and business applications across all profiles?

- A. Business Application Certification Quarterly
- B. Load Application Indicators and Compute Application Scores
- C. Analyze PA scores and PA snapshot tables
- D. Load TPM Risk Parameters and compute Application Service Risks

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/paris-it-business-management/page/product/applicationportfolio-management/task/schedule-job-for-indicator-sourcing-score-cal.html>

QUESTION 5

What customer stakeholder group would be interested in knowing the business value and health of applications?

- A. ITSM Manager
- B. Application Owners
- C. IT Operations
- D. Enterprise Architects

Correct Answer: B

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