CIS-APM^{Q&As}

Certified Implementation Specialist - Application Portfolio Management

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QUESTION 1

If a customer asks you how ServiceNow\\'s ServiceMapping application works in order to support APM, how would you explain it?

A. Identifies all hardware and software CI\\'s and other dependencies that support that service.

B. Drills down to provide application services, vulnerabilities and risks.

C. Creates an API to manage seamless application services.

D. Provides software entitlements through a top-down approach.

Correct Answer: D

QUESTION 2

What links the application service to the underlying technologies?

A. Application Management Model

B. Inventory Management

C. Application Service Software Model

D. Application Category

Correct Answer: D

QUESTION 3

What key components of ServiceNow does APM leverage? (Choose three.)

A. Discovery

B. Service Mapping

C. Service Catalog

D. Application Services

E. HR

Correct Answer: ACD

QUESTION 4

What is the name of the basic plugin for the APM application?

![Pass2Lead](https://Pass2Lead.com)
A. Application Portfolio Management

B. Business Planner

C. Financial Management for APM

D. Application Portfolio Management - ATF Tests

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/ application-portfolio-management/task/activate-apm.html

QUESTION 5

What are the three segments of the Business Application Costing Model? (Choose three.)

A. Business Processes

B. Manufacturers

C. Business Applications

D. IT Shared Services

E. Business Units

Correct Answer: CDE

Reference: https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/it-finance/ concept/preconfigured-prescriptive-cost-models-two.html

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