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QUESTION 1

How can fields for a specific HR Service be displayed on the New Case Creation page?

A. HR Service-specific fields cannot be added to the New Case Creation page

B. Using the Case Creation Service Configurations

C. Using the Case Options field on the HR Service

D. Using the HR Criteria module

Correct Answer: B

QUESTION 2

Who can generate the PDF document on an active HR Case?

A. Only the Assigned to person

B. Only the Subject Person\\'s manager

C. Only an HR manager

D. Only the employee

Correct Answer: D

QUESTION 3

What Primary Security aspects are focused on for the HR application? (Choose three.)

A. Password Security

B. ACL Security

C. Contextual Security

D. Physical Security

E. Roles and Groups

F. Platform Access

Correct Answer: CEF

QUESTION 4

What type of information does the HR Profile contain?

A. Personal employee data

B. Group membership and role information

C. User login and department information

D. A user\\'s password

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/humanresources/concept/c_HRProfileRecords.html

QUESTION 5

What does ServiceNow now call the HR application?

A. HRDS - HR Deliver Service

B. HRSM - HR Service Management

C. HRMS - HR Management System

D. HRSD - HR Service Delivery

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/humanresources/concept/hr-service-delivery.html

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