

# CIS-RCI<sup>Q&As</sup>

Certified Implementation Specialist - Risk and Compliance

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**QUESTION 1**

Where does a policy get published to when it is approved?

- A. Knowledge Summit
- B. ServiceNow Library
- C. Authoritative Records
- D. Knowledge Base

Correct Answer: D

Reference: [https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r\\_PoliciesAndProcedures.html](https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r_PoliciesAndProcedures.html)

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**QUESTION 2**

The Risk thresholds in the Risk Criteria Matrix (default values) do not line up with company needs. What should you do?

- A. Configure the Risk Criteria in ServiceNow
- B. Identify Risk that will benefit from the default values
- C. Demonstrate Risk scoring scenarios using the default values
- D. Use the default values to determine new company approach

Correct Answer: A

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**QUESTION 3**

Which of the following are scoped applications related to the Risk and Compliance applications? (Choose four.)

- A. GRC: GRC Profiles
- B. GRC: Attestation Design
- C. GRC: UCF Compliance
- D. GRC: Policy and Compliance
- E. GRC: Performance Analytics
- F. GRC: Risk Management

Correct Answer: BDEF

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Reference:

[https://community.servicenow.com/community?id=community\\_blogandsys\\_id=7d07e198db4b0cdc5ed4a851ca961994](https://community.servicenow.com/community?id=community_blogandsys_id=7d07e198db4b0cdc5ed4a851ca961994)

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#### QUESTION 4

In which state can reviewers either send the Policy back to draft or forward it by requesting approval?

- A. Retired
- B. Published
- C. Awaiting Approval
- D. Review

Correct Answer: D

Reference: [https://community.servicenow.com/swp?id=community\\_sys\\_id=0b504fa1db98dbc01dcaf3231f9619a2andview\\_source=searchResult](https://community.servicenow.com/swp?id=community_sys_id=0b504fa1db98dbc01dcaf3231f9619a2andview_source=searchResult)

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#### QUESTION 5

The Tablename.config:

- A. Displays the configuration list view of the table in the browser tab
- B. Displays the table in list view within the Content Frame
- C. Displays the table in list view within a separate browser tab
- D. Displays the configuration list view of the table in the Content Frame

Correct Answer: A

Reference: [https://docs.servicenow.com/bundle/orlando-platform-user-interface/page/administer/navigationand-ui/task/t\\_NavigateDirectlyToATable.html](https://docs.servicenow.com/bundle/orlando-platform-user-interface/page/administer/navigationand-ui/task/t_NavigateDirectlyToATable.html)

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