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QUESTION 1

Coalesce can only use a single field to uniquely identify a record.

- A. True
- B. False

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/t_AddAClientAccessRec.html

QUESTION 2

Creation of a template can help facilitate future data imports and be reused to import and transform data.

- A. True
- B. False

Correct Answer: B

QUESTION 3

Which statements are true in regards to ServiceNow's Client Software Distribution (CSD) functionality? (Choose two.)

- A. Removes software daily utilizing a scheduled job.
- B. ServiceNow does not have Client Software Distribution.
- C. The first stage in the CSD process flow is configuration.
- D. CSD can automatically distribute and reclaim software without a license for Orchestration.

Correct Answer: CD

QUESTION 4

What are three ways to get software asset data into ServiceNow?

- A. Clone, Background Script, Discovery
- B. Import Data, Plugin, Clone
- C. Discovery, Import Data, Manual
- D. Plugin, Background Script, Manual

Correct Answer: C

QUESTION 5

By default, which ServiceNow role can view reconciliation results?

- A. sam_reconcile_user
- B. sam_user
- C. sam_viewer
- D. sam_cmdb_user

Correct Answer: B

When reconciliation runs, a list of reconciliation results is created that shows the compliance status of software products concerning discovery and entitlements. Users with the sam_user role can view reconciliation results. Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/c_SAMReconciliation.html#d19217e223

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