

CIS-SAM^{Q&As}

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QUESTION 1

Which of the following allocation types are available on an entitlement record in the ServiceNow baseline configuration? (Choose two.)

- A. Device allocations
- B. Country allocations
- C. Company allocations
- D. Department allocations
- E. User allocations

Correct Answer: AE

Reference: https://docs.servicenow.com/bundle/quebec-it-service-management/page/product/software-asset-management2/task/t_AddAnEntitlementAllocationSAMF.html

QUESTION 2

What is a first key step prior to uploading your entitlement import data via the ServiceNow-provided template?

- A. Ensure you have filled out every field in the template file
- B. Ensure the entitlement data is listed on the first tab of the template file
- C. Ensure you have downloaded and used the latest version of the template file
- D. Ensure you have the sam_user role assigned to you

Correct Answer: B

QUESTION 3

The definition for _____ in the Reconciliation Product result is: "Estimated cost of remediating non-compliance based on the least number of rights needed."

- A. Reconciliation cost
- B. True-up cost
- C. True-down cost
- D. Over-licensed cost

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/t_ViewSWModelResults.html

QUESTION 4

Which of the following features are available from the main publisher results screen of the License Workbench?
(Choose three.)

- A. All Publishers
- B. Publisher Compliance
- C. Pinned Publishers
- D. Publisher License Metrics
- E. Publishers Out of Compliance
- F. Publisher Software Models

Correct Answer: BDF

QUESTION 5

What are three ways to get software asset data into ServiceNow?

- A. Clone, Background Script, Discovery
- B. Import Data, Plugin, Clone
- C. Discovery, Import Data, Manual
- D. Plugin, Background Script, Manual

Correct Answer: C

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