

# CIS-SAM<sup>Q&As</sup>

Certified Implementation Specialist - Software Asset Management

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**QUESTION 1**

**HOTSPOT**

Match the best practice method for the amount of data:

Hot Area:

|                       |  |
|-----------------------|--|
| Large amount of data  | <div style="border: 1px solid black; padding: 5px;"><div style="text-align: right;">▼</div><div>Import data</div><div>Manual</div><div>Discovery</div></div> |
| Medium amount of data | <div style="border: 1px solid black; padding: 5px;"><div style="text-align: right;">▼</div><div>Import data</div><div>Manual</div><div>Discovery</div></div> |
| Small amount of data  | <div style="border: 1px solid black; padding: 5px;"><div style="text-align: right;">▼</div><div>Import data</div><div>Manual</div><div>Discovery</div></div> |

Correct Answer:

Large amount of data

|             |   |
|-------------|---|
|             | ▼ |
| Import data |   |
| Manual      |   |
| Discovery   |   |

Medium amount of data

|             |   |
|-------------|---|
|             | ▼ |
| Import data |   |
| Manual      |   |
| Discovery   |   |

Small amount of data

|             |   |
|-------------|---|
|             | ▼ |
| Import data |   |
| Manual      |   |
| Discovery   |   |

**QUESTION 2**

A software model can have up to how many catalog items?

- A. 1
- B. 2
- C. 6
- D. 10
- E. Unlimited

Correct Answer: A

Reference: [https://docs.servicenow.com/bundle/paris-it-asset-management/page/product/product-catalog/concept/c\\_ProductCatalog.html](https://docs.servicenow.com/bundle/paris-it-asset-management/page/product/product-catalog/concept/c_ProductCatalog.html)

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**QUESTION 3**

A(n) \_\_\_\_\_ is required for a user or device to consume software rights.

- A. License
- B. Allocation
- C. Entitlement
- D. Workflow

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/track-software-rights.html>

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**QUESTION 4**

License metrics can be defined for which of the following? (Choose four.)

- A. Publishers
- B. Users
- C. Cores
- D. Devices
- E. Metric Types
- F. Operating Systems
- G. Processors

Correct Answer: CDFG

Reference: [https://docs.servicenow.com/bundle/rome-it-asset-management/page/product/software-asset-management2/concept/c\\_SAMLicenseMetrics.html](https://docs.servicenow.com/bundle/rome-it-asset-management/page/product/software-asset-management2/concept/c_SAMLicenseMetrics.html)

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**QUESTION 5**

The Software Asset Management Content Service is automatically enabled and cannot be opted out.

- A. True
- B. False

Correct Answer: B

Reference: [https://docs.servicenow.com/bundle/kingston-software-asset-management/page/product/software-asset-management2/concept/c\\_SAMContentService.html](https://docs.servicenow.com/bundle/kingston-software-asset-management/page/product/software-asset-management2/concept/c_SAMContentService.html)

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