

CIS-SAM^{Q&As}

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QUESTION 1

When a Software Installation record is created, ServiceNow attempts to match the installation to a:

- A. Software Entitlement
- B. Software Model
- C. Software Discovery Model
- D. Application Model

Correct Answer: C

Reference: https://support.servicenow.com/kb?id=kb_article_viewandsysparm_article=KB0859817

QUESTION 2

Creation of a template can help facilitate future data imports and be reused to import and transform data.

- A. True
- B. False

Correct Answer: B

QUESTION 3

When reconciliation is run, what information does the license metric results display?

- A. Results for all models and installations associated to the product
- B. Results for all products and installations associated to the publisher
- C. Results for each license metric associated to the software model
- D. Results for all license metrics related to the software model

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/quebec-it-asset-management/page/product/software-asset-management2/task/t_ViewSWModelResults.html

QUESTION 4

HOTSPOT

Match the best practice method for the amount of data:

Hot Area:

Large amount of data	<input type="text"/> ▼ Import data Manual Discovery
Medium amount of data	<input type="text"/> ▼ Import data Manual Discovery
Small amount of data	<input type="text"/> ▼ Import data Manual Discovery

Correct Answer:

Large amount of data

	▼
Import data	
Manual	
Discovery	

Medium amount of data

	▼
Import data	
Manual	
Discovery	

Small amount of data

	▼
Import data	
Manual	
Discovery	

QUESTION 5

When populating the Downgrade Rights table, if there is no software model corresponding to a discovery map, which of the following is automatically created?

- A. Software Discovery Model
- B. Software Model
- C. Software Downgrade Model
- D. Software Install Model

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/rome-it-asset-management/page/product/software-asset->

management2/concept/downgrade-rights.html

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