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QUESTION 1

What is the purpose of the Metric Group on the Software Entitlement record?

- A. To select the group of license metrics to be used on the entitlement
- B. To select a group to see specific license metrics for a software category
- C. To select a category of specific license entitlement attributes
- D. To select a group to see specific license key attributes

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/quebec-it-asset-management/page/product/software-asset-management2/reference/software-entitlement-fields.html>

QUESTION 2

Which of the following is required to identify users and devices that have the right to use software?

- A. Software License
- B. Software Allocation
- C. Software Model
- D. Software Entitlement
- E. Software Installation

Correct Answer: D

Reference: <https://docs.servicenow.com/bundle/paris-it-asset-management/page/product/software-asset-management2/task/track-software-rights.html>

QUESTION 3

What are three ways to get software asset data into ServiceNow?

- A. Clone, Background Script, Discovery
- B. Import Data, Plugin, Clone
- C. Discovery, Import Data, Manual
- D. Plugin, Background Script, Manual

Correct Answer: C

QUESTION 4

When populating the Downgrade Rights table, if there is no software model corresponding to a discovery map, which of the following is automatically created?

- A. Software Discovery Model
- B. Software Model
- C. Software Downgrade Model
- D. Software Install Model

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/rome-it-asset-management/page/product/software-asset-management2/concept/downgrade-rights.html>

QUESTION 5

Within the Capability Blueprint there are 4 tiers identified. Which tier is identified as Tier 1?

- A. Strategic Conformance
- B. Operational Integration
- C. Trustworthy Data
- D. Practical Management

Correct Answer: C

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