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Certified Implementation Specialist - Security Incident Response

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**QUESTION 1**

What is the fastest way for security incident administrators to remove unwanted widgets from the Security Incident Catalog?

A. Clicking the X on the top right corner

B. Talking to the system administrator

C. Can\\'t be removed

D. Through the Catalog Definition record

Correct Answer: D

**QUESTION 2**

When the Security Phishing Email record is created what types of observables are stored in the record? (Choose three.)

A. URLs, domains, or IP addresses appearing in the body

B. Who reported the phishing attempt

C. State of the phishing email

D. IP addresses from the header

E. Hashes and/or file names found in the EML attachment

F. Type of Ingestion Rule used to identify this email as a phishing attempt

Correct Answer: ADE

Reference: https://docs.servicenow.com/bundle/paris-security- management/page/product/security-incident-response/concept/sighting-searches-on- phishing-attacks.html

**QUESTION 3**

What is the name of the Inbound Action that validates whether an inbound email should be processed as a phishing email for URP v2?

A. User Reporting Phishing (for Forwarded emails)

B. Scan email for threats

C. User Reporting Phishing (for New emails)

D. Create Phishing Email

Correct Answer: A

**QUESTION 4**

In order to see the Actions in Flow Designer for Security Incident, what plugin must be activated?

A. Performance Analytics for Security Incident Response

B. Security Spoke

C. Security Operations Spoke

D. Security Incident Spoke

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/paris-security- management/page/product/security-incident- response-orchestration/concept/sir-flows-and- templates.html

**QUESTION 5**

What is calculated as an arithmetic mean taking into consideration different values in the CI, Security Incident, and User records?

A. Priority

B. Business Impact

C. Severity

D. Risk Score

Correct Answer: B