



Certified Implementation Specialist - Vulnerability Response

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QUESTION 1

Which module is used to adjust the frequency in which CVEs are updated?

- A. NVD Auto-update
- B. Update
- C. CVE Auto-update
- D. On-demand update

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-securitymanagement/page/product/vulnerabilityresponse/concept/c_NVDAndCWEDataImport.html

QUESTION 2

Some customers may have a clearly-defined, well-documented vulnerability exception process and some may even provide a diagram illustrating that process.

What is the main advantage of having this documentation when translating it into a Flow or Workflow?

- A. Perfect opportunity for process improvement
- B. Understand their internal process
- C. Build the Flow/Workflow directly into the platform
- D. No advantage

Correct Answer: B

QUESTION 3

In order to more easily manage large sets of Vulnerable Items, you would want to create:

- A. Vulnerability Groups
- **B. Script Includes**
- C. Filter Groups
- D. Vulnerability Sets
- Correct Answer: A

Reference: https://docs.servicenow.com/bundle/kingston-release-notes/page/release-notes/securityoperations/secops-vuln-resp-rn.html



QUESTION 4

A list of software weaknesses is known as:

- A. National Vulnerability Database (NVD)
- B. Common Vulnerability and Exposure (CVE)
- C. National Institute of Science and Technology (NIST)
- D. Common Weaknesses Enumeration (CWE)
- Correct Answer: D

Reference: https://docs.servicenow.com/bundle/orlando-security-management/page/product/vulnerability

response/concept/c_VulnerabilityResponse.html

QUESTION 5

A common integration point with Vulnerability is:

- A. Workflow Mappings
- B. Risk Indicators within GRC
- C. Service Catalog
- D. Knowledge Base
- Correct Answer: B

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