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**QUESTION 1**

Which of the following components represents the best opportunity to improve the effectiveness of an order cycle?

- A. Order transmittal
- B. Order processing
- C. Order picking
- D. Order delivery

Correct Answer: C

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**QUESTION 2**

Which of the following statements best describes the primary objective of most warehouses?

- A. Provide additional storage to excess inventory and avoid its disposal
- B. Ensure that inventory levels are in accordance with the company's financial target
- C. Accurately reflect the company's working capital status
- D. Facilitate the movement of goods through the supply chain to the end consumer

Correct Answer: C

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**QUESTION 3**

Which Incoterm applies only to ocean transportation where the exporter is responsible to bring the goods to the port?

- A. Ex works (EXW)
- B. Free alongside ship (FAS)
- C. Free on board (FOB)
- D. Delivered at place (DAP)

Correct Answer: B

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**QUESTION 4**

Item Identification	Stock	Customer A Order Quantity	Customer B Order Quantity	Customer C Order Quantity
339	11	3	0	3
703	9	6	2	5
173	3	5	11	4

A company has prioritized A, B, and C, filling orders in that sequence. What are the impact to customer service levels for customers B and C?

- A. 100% service levels for B and C
- B. Customer B has higher service level
- C. Customer C has higher service level
- D. Customer B and C have the same service level

Correct Answer: B

**QUESTION 5**

A company receives automobile parts from global manufactures into its distribution center before redeploying the parts to local retail outlets.

Which of the following documents can be used to proactively plan for the redeployment of the parts?

- A. Bill of lading (BL)
- B. Advance ship notice (ASN)
- C. Routing guide
- D. Shipment manifest

Correct Answer: A

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