

# CRT-101<sup>Q&As</sup>

Certification Preparation for Administrator

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**QUESTION 1**

Who can view campaigns?

- A. Administrator
- B. Administrator and Marketing Users only
- C. Marketing User only
- D. All users

Correct Answer: D

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**QUESTION 2**

Which tabs are restricted from multiple record types?

- A. Home, Forecasts, Documents, Reports, Consoles and Web tabs

Correct Answer: A

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**QUESTION 3**

Identify the true statements about the workflow approval process?

- A. When a record is submitted for approval the Admin can edit the record
- B. You can forward an email approval request to another email address
- C. The approvers delegate can also approve a request
- D. Approvers can view an approval request from their home page
- E. Approvers can only access an approval page from the application

Correct Answer: AD

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**QUESTION 4**

All personalization made to the Reports tab (expanding and collapsing of folders) is saved automatically. When a user returns to the Reports Tab in future sessions, the settings will remain intact until they are changed:

- A. True
- B. False

Correct Answer: A

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**QUESTION 5**

Limitation for an organization related to triggers?

A. Check the answer in explanation.

Correct Answer: A

SF limits the number of time triggers an organization can execute per hour. The limits are as follows: Developer Edition: 50 Enterprise Edition: 500 Unlimited Edition: 1000

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