CRT-271^{Q&As}

Certification Preparation For Community Cloud Consultants

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QUESTION 1

Your company has asked you to leverage Salesforce for their new customer community and wish to ensure that it is mobile ready which template(s) can you leverage to support this requirement? (Choose 4)

A. Kokua

B. Napili

C. Aloha

D. Visualforce + Tabs

E. Koa

Correct Answer: ABCE

QUESTION 2

What are two advantages of setting up a custom domain for a Community? (Choose 2)

A. Better compatibility with DNS servers around the globe

B. Better security at domain name registrars

C. Better Search Engine Optimization

D. Better company branding

Correct Answer: BC

QUESTION 3

When allowing external users to Create and Edit reports, what important step must your complete first?

A. Enable Read and Write to Reports on the Community Profile

B. Enable the Enhanced Sharing Model

C. Create a Permission Set with Create and Edit reports checked so that you can manage which users within the Community are able to create Reports

D. Share each Report and Dashboard Folder required with the respective community profiles?

E. Ensure that Create and Edit reports in checked on the Community Profile

Correct Answer: B

QUESTION 4

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Universal Containers is leveraging Salesforce Content and needs to make it available to their Community users (Customers, Partners, and Employees). Which users will be able to view Salesforce Content based on their license?

A. Users with the High Volume Customer Portal license

B. Users with the Customer Community license

C. Users with the Customer Community Login license

D. Users with the Customer Community Plus license

Correct Answer: A

QUESTION 5

When testing the Community, the Salesforce Admin notices that the Knowledge tab is NOT visible to all partner Community users. What should the Salesforce Admin do to fix this problem?

A. Add the Global Header permission set to all Community users

B. Edit the Partner Community profile so that the Knowledge tab is visible

C. Update the Admin profile so that the Knowledge tab is visible

D. Create a Knowledge article and make it visible to the appropriate channel

Correct Answer: D

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