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QUESTION 1

Bagel World wish to engage with both their partners and customers alike and luckily have just purchased

Salesforce. The only difference in the experience is that Partners will have access to their Bagel World Opportunities. What would you recommend to Bagel World?

A. Create 1 Community for both customers and partners

B. Create 2 Communities and give Partners access to both and only have Opportunities available in the Partner Community

C. Create 1 Community for both Customers and Partners and enable Super User Access for Partners

D. Create 2 Communities 1 Partner Community and 1 Customer Community

Correct Answer: A

QUESTION 2

What moderation capabilities does Salesforce communities provide to automate the process of identifying and replacing words that are offensive or inappropriate for the Community?

A. Create Process flows to identify posts with the offensive or inappropriate words and replace with other content

B. Enable Moderation for the Community to block offensive or inappropriate content

C. Write a trigger to identify posts with the offensive or inappropriate words and replace with other content

D. Use moderation rules in the Community to block offensive or inappropriate content

Correct Answer: D

QUESTION 3

Your company has provided you with 6,321 \\'Bad Words\\' they wish to prevent being used in the Customer

Community.

How many Content Criteria are required to support this requirement?

B. 2

C. 3

D. 1

E. 6

Correct Answer: A

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QUESTION 4

Universal Containers needs to provide Super User Access to a few end users. Their end users are assigned several license types for these Communities: Customer Community Customer Community Plus Employee Community Partner Community

Which two license types allow a Salesforce Admin to provide Super User Access to the end users in this Community? (Choose 2)

A. Customer Community Plus License

B. Employee Community License

C. Partner Community License

D. LI Customer Community License

Correct Answer: AC

QUESTION 5

Universal Containers builds a Partner Community for their dealers. They set up the partner account with two roles to represent sales employees and their managers. After going live, the dealerships inform Universal Containers that they need a CEO type of access for specific users who need to access all of the data on the partner account. How should the Salesforce Admin fulfil this requirement?

A. Promote the CEO partner user to delegated admin on the partner account

B. Assign Super User access to the CEO partner user on the Contact page

C. Add a third role to the partner account hierarchy for the CEO partner user

D. Make the CEO partner user the owner of the partner account

Correct Answer: B

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