CRT-271 Q&As

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QUESTION 1

Universal Pastries wish to survey their customers in the community after they close a case. How would they achieve this?

A. Build a Surveys Lighting Component

B. Use an AppExchange Survey Lightning Component

C. Build a Surveys Visualforce Page

D. Use the Standard Surveys Lightning Component

Correct Answer: B

QUESTION 2

Your company is using the Napili template and is expanding internationally and now requires your Community to support multiple languages what steps should you take to support this in your community?

A. Multiple community languages are not supported5. Enable the Language Picker in the Community Builder and select the supported languages in Community Settings

B. Select the available languages in the Setup Menu and drag the Language Picker onto the Community Template

C. Enable Community Language Picker in the setup menu and select the supported languages in the Community Builder

D. Enable the Language Picker in the Community Builder. Salesforce will automatically present a list of supported languages

Correct Answer: B

QUESTION 3

What are three advantages of adjusting the markup code on the page in Community Builder? (Choose 2)

A. Ability to define iframe settings

B. Optimizing the load times of certain typefaces

C. Optimizing SE by adjusting the SE meta tags for search engines

D. Custom JavaScript blocks

E. Custom, analytics code, such as Google Analytics

Correct Answer: ABE

QUESTION 4

Northern Trail Outfitters uses Salesforce internally and needs to launch a Community for their customers. . Northern Trail Outfitters works with a survey partner and needs to extend that capability to the Community users. . Northern Trail Outfitters works with an electronic signature partner and needs to extend that capability to the Community users. . This Community needs to be built with the Napili template. All integrations must be mobilefirst. . Both partners have Community Lightning Components available. What should a Salesforce Admin do to accomplish this task?

A. Design and develop an API level integration with the survey and electronic signature partners and make it available for Community users

B. Install and configure the Community Lightning Components for surveys and electronic signatures available from the two partners

C. Install and configure the nonLightning Components for surveys and electronic signatures available from the partners

D. Design and develop custom Community Lightning Components for surveys and electronic signatures

Correct Answer: B

QUESTION 5

As a part of your Partner Community Rollout strategy you plan to engage with stakeholder(s) within the business to underst and what they are hoping to get out of the community being implemented. Who do you meet with?

A. Partner Relationship Manager and Sales Managers

B. Executives and the Partner Relationship Manager

C. Partner Relationship Manager and Marketing Managers

D. Sales Team, Marketing Team, Service Team and Executives

E. #AskForce on Twitter and the Success Community

Correct Answer: D

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