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QUESTION 1

A company is aggressively pursuing improvements in the financial performance of its supply chain. The company should first focus its efforts on which of the following metrics?

- A. Process takt time
- B. Cycle count accuracy
- C. Number of inventory turns
- D. Number of first-tier suppliers

Correct Answer: C

QUESTION 2

Which of the following considerations is an important supply chain design decision?

- A. Product design
- B. Selecting supporting information systems
- C. Identifying labor force requirements
- D. Identifying training programs

Correct Answer: B

QUESTION 3

What is the typical downstream order of supply chain partners?

- A. manufacturers, wholesalers, distributors, retailers
- B. manufacturers, distributors, wholesalers, retailers
- C. distributors, manufacturers, wholesalers, retailers
- D. distributors, wholesalers, manufacturers, retailers

Correct Answer: B

QUESTION 4

Which of the following variables is the most appropriate customer-facing goal used to determine the target inventory level?

- A. Inventory turns

- B. Level of service
- C. Total delivery cost
- D. Delivery lead time

Correct Answer: B

QUESTION 5

Which of the following formulas calculates "Perfect Order Fulfillment"?

- A. total number of orders divided by total perfect orders
- B. total perfect orders divided by total number of orders
- C. order fulfillment process time divided by order fulfillment dwell time
- D. order fulfillment dwell time divided by order fulfillment process time
- E. total perfect orders divided by order fulfillment process time

Correct Answer: B

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