

# DES-4121<sup>Q&As</sup>

PowerEdge Specialist Exam for Implementation Engineer

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### QUESTION 1

A technician needs to install several firmware updates on a server. The server cannot be rebooted until the customer performs a routine reboot.

What method should the technician use?

- A. Upload all the firmware revisions using the Lifecycle Controller and then click Install Next Reboot.
- B. Upload all the firmware revisions using the iDRAC and then select install Non-Reboot Only
- C. Compress all the firmware revisions into a zipped file then use the iDRAC to upload and select Install Next Reboot
- D. Upload all the firmware revisions using the iDRAC and then click Install Next Reboot.

Correct Answer: D

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### QUESTION 2

A technician needs to add a device to SupportAssist Enterprise. Policy requires that no additional software be installed on the server OS.

In addition to Username and Password, what information is required to add the device?

- A. IP address or hostname for the server OS
- B. IP address for Dell TechDirect
- C. IP address for OpenManage Server Administrator
- D. IP address or hostname for the iDRAC

Correct Answer: D

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### QUESTION 3

After a disk rebuild operation, a technician needs to configure the system so that the rebuild process happens faster in the future, even at the expense of slowing users down. How should the technician perform this task?

- A. Change the System Profile to Performance in the System BIOS Settings
- B. Change the Rebuild Rate in the System BIOS Settings
- C. Change the System Profile to Performance in the iDRAC GUI
- D. Change the Rebuild Rate from the iDRAC GUI

Correct Answer: C

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**QUESTION 4**

A technician is troubleshooting a server with the following components:

Two CPUs Memory installed in sockets A1, A2, A3, A4, A5, A6, B1, B2, B3, B4, B5 and B6 Expansion cards installed in all expansion slots 6x 1 TB drives configured as a RAID 6 virtual disk The server has the following symptoms: CPU2 has failed Memory in slots B1, B2, B3, B4, B5 and B6 is not accessible Some of the expansion cards have gone offline.

What should the technician do to resolve this issue?

- A. Replace the failing CPU, failing memory, and expansion cards
- B. Replace the system board
- C. Replace CPU2
- D. Reboot the server, access the Lifecycle and re-enable CPU2

Correct Answer: C

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**QUESTION 5**

What are benefits of installing the Dell iDRAC Service Module?

- A. Ability to update firmware on the server. iDRAC access via host OS
- B. Remote iDRAC reset. Ability to update firmware on the server
- C. iDRAC access via host OS. Ability to access the Lifecycle Controller for server updates
- D. In-band SNMP traps for hardware alerts. Remote iDRAC reset

Correct Answer: D

Reference: [https://www.dell.com/support/manuals/us/en/19/idrac8-with-lc-v2.05.05.05/ism\\_3.0.1\\_users\\_guide/in-band-support-for-idrac-snmpt-alerts?guid=guid-85e59627-f95e-4c87-a4f4be4e1c774f00andlang=en-us](https://www.dell.com/support/manuals/us/en/19/idrac8-with-lc-v2.05.05.05/ism_3.0.1_users_guide/in-band-support-for-idrac-snmpt-alerts?guid=guid-85e59627-f95e-4c87-a4f4be4e1c774f00andlang=en-us)

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