



Entry Certificate in Business Analysis

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QUESTION 1

Stakeholders commonly face challenges in prioritizing requirements due to:

- A. lack of knowledge.
- B. project time constraints.
- C. different perceived values.
- D. inability to work with others.

Correct Answer: C

QUESTION 2

When a potential requirement is identified, what is the next logical step?

- A. Maintain
- B. Trace
- C. Prioritize
- D. Assess
- Correct Answer: D

QUESTION 3

Business analysis is the practice of enabling change in an enterprise by:

- A. defining organizational needs and recommending solutions.
- B. identifying pain points and recommending alternatives.
- C. listening to stakeholder feedback and documenting their issues.
- D. understanding strategic objectives and improving internal processes.
- Correct Answer: A

Business analysis is the practice of enabling change in an enterprise by defining needs and recommending solutions that deliver value to stakeholders.

QUESTION 4

What tool classifies stakeholders according to responsibility?



- A. Stakeholder Map
- B. Personas
- C. RACI Matrix
- D. Stakeholder List

Correct Answer: C

3 Responsibility (RACI) Matrix Another popular stakeholder matrix is the responsibility (RACI) matrix. RACI stands for the four types of responsibility that a stakeholder may hold on the initiative: Responsible, Accountable, Consulted, and Informed. When completing a RACI matrix, it is important to ensure that all stakeholders or stakeholder groups have been identified.

QUESTION 5

What is the approach in which solution components are assembled, constructed, or developed by experts as a direct response to a set of requirements?

A. Create

- B. Design
- C. Purchase
- D. Scope
- Correct Answer: A

Create: solution components are assembled, constructed, or developed by experts as a direct response to a set of requirements.

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