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QUESTION 1

Why should requirements be SMART?

- A. To ensure that the requirement supports business objectives.
- B. To ensure that the requirement is intelligently expressed.
- C. To ensure that the requirement is well formed.
- D. To ensure that the requirement is graphically modelled.

Correct Answer: C

QUESTION 2

The required competencies of a business analyst are classified into three categories. Which of the following is one of these three categories?

- A. Management Qualities.
- B. Business Knowledge.
- C. IT Skills
- D. Project Skills.

Correct Answer: B

QUESTION 3

It has been suggested that five clerical posts can be abolished when a new computer system is implemented. Under which category of costs or benefits will this be recorded?

- A. Tangible costs.
- B. Tangible benefits.
- C. Intangible costs.
- D. Intangible benefits.

Correct Answer: B

QUESTION 4

The following is a list of statements about stakeholders and stakeholder management.

- a.

A customer can be considered as a stakeholder in a project.

b.

A supplier can be considered as a stakeholder in a project.

c.

Stakeholders' positions do not remain static during the life of the project.

d.

Communication must not be tailored to each stakeholder in the project.

Which of the following is correct?

A. Statements a, b and c are correct, statement d is incorrect.

B. All four statements are correct.

C. Statements a and c are correct, statements b and d are incorrect.

D. Statements b and c are correct, statements a and d are incorrect.

Correct Answer: A

QUESTION 5

Which of the following may be used to document the outcomes of a workshop?

A. Mind maps.

B. Brainwriting.

C. Round robin.

D. Stepwise refinement.

Correct Answer: A

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