

H19-322^{Q&As}

HCS - Pre-Sales - Service Solution (overseas)

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QUESTION 1

At present, CoWare maintains a service level, that is,

- A. correct
- B. False

Correct Answer: B

QUESTION 2

In the process of guiding customer training II, what is the reason for not considering 1?

- A. device type involved
- B. customer participation in teaching
- C. The level of skill in the training staff
- D. customer

Correct Answer: D

QUESTION 3

The digital center L1 integration service uses the special ii service with manual device to summarize the quotation method manually.

- A. True
- B. False

Correct Answer: B

QUESTION 4

UniSTARSCSiS in the ICT-based 54 architecture integration service category does not include which service show Lupin?

- A. A video conference
- B. Media protection 3 volumes (sulphur case)
- C. response and hard work
- D. IP Network Solution Implementation Service

Correct Answer: B

QUESTION 5

"Customer Support Services" in UniSTAR SCT with S What service products are not included? (multiple choices)

- A. Software senior support service ` (correct file>
- B. video conference security service
- C. media tethering ()
- D. resident service ()
- E. Equipment health check ()
- F. AntiDDoS g-process emergency response service

Correct Answer: ACDEF

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