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QUESTION 1

How should you address customer concerns relative to price?

- A. by lowering the price with very little margin just secure the deal
- B. by explaining that HP has the most secure PCs on the planet, which warrants the higher price
- C. by focusing on key areas that show business value and highlight how the HP solution offerings offer best-in-class pricing for the value they deliver
- D. by telling them their competitor has just bought some and they don't want to be left behind

Correct Answer: C

Reference: <https://www8.hp.com/us/en/hp-information/environment/productsandsolutions.html>

QUESTION 2

How do the enhanced and premium HP DaaS plans differ from the standard plan?

- A. They isolate web content into a virtual machine or a sandbox, where malware cannot affect other tabs, applications, or the operating system.
- B. They provide services to simplify the device lifecycle management, starting with strategic guidance, planning, and design through to deinstallation, sanitization, and recycling services.
- C. They provide non-standard SLAs and services to simplify the device end of life (EOL).
- D. They provide more analytics, enhanced hardware protection, higher levels of security, and application management.

Correct Answer: D

Reference: <https://www8.hp.com/h20195/v2/GetPDF.aspx/4AA7-0368EEW.pdf>

QUESTION 3

Which display would be best for a hot desk solution with built-in docking support?

- A. HP USB-C Dock G5
- B. HP EliteDisplay S340c 34-inch Curved Monitor
- C. HP Thunderbolt Dock G2
- D. HP EliteDisplay E243d 23.8-inch Docking Monitor

Correct Answer: D

Reference: <https://cdn.cnetcontent.com/syndication/mediaserverredirect/6d59e29ab0a203d5907fa27f0477543e/original.pdf>

QUESTION 4

What is the major security concern associated with company employees working in public areas and open offices, and how does HP address it?

- A. virus attacks, which can be lessened with HP Sure Run
- B. visual hacking, which can be prevented with HP Sure View
- C. malware attacks, which can be mitigated with HP Sure Start
- D. phishing attacks, which can be alleviated with HP Sure Click

Correct Answer: B

QUESTION 5

Which HP product has HP Sure View Gen3 as an option?

- A. HP ProOne 600 G4 AiO PC
- B. HP ProBook 400 G6 series Notebook PC
- C. HP EliteOne 800 G5 AiO PC
- D. HP Chromebook 14 G5

Correct Answer: C

Reference: <https://www.thurrott.com/hardware/196696/hp-introduces-third-gen-of-hp-sure-view-with-newelitebook-x360-830-eliteone-800-all-in-one>

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