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QUESTION 1

What ate some of the HP Lifecycle Services benefits? (Select two.)

A. IT asset and budget optimization

B. installation and management of servers, networking equipment, printers, and all software for your devices

C. proactive security and management of qualified HP and 3rd party PC devices

D. proactive replacement of HP batteries and hard drives before they cause downtime

E. advanced security policy management for all endpoint devices manufactured by HP

Correct Answer: CD

QUESTION 2

Which HP series of personal systems supports HP Sure Start?

A. HPChromebook

B. HP Pro and Elite series PCs

C. HP 200 series Notebook PCs

D. HP 200 series Desktop PCs

Correct Answer: B

QUESTION 3

Why would you recommend HP Installation Services?

A. to ensure the customer receives great service and support for the duration of the device lifecycle, including installation

B. to be able to facilitate the move to Microsoft Windows 10

C. to enable easier implementation of endpoint devices with the latest Microsoft and HP software solution updates already installed

D. to ensure the customer receives user-ready devices at specific locations that includes unpacking, PC setup, and basic configuration

Correct Answer: D

QUESTION 4

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What should you offer to a customer with a major pain point of IT management and device maintenance across their organizations?

A. HP Care Pack

B. HP Services

C. HP Support Assistant

D. HP DaaS one-year pack

Correct Answer: B

QUESTION 5

What does the HP Image Assistant Gen3 do?

A. It updates and maintains software and security settings across a fleet of PCs and HP Enterprise printers.

B. It monitors key processes, alerts both users and IT of any changes, and restarts them automatically.

C. It helps with real-time malware protection using deep neural nets.

D. It helps develop and maintain an up-to-date software image that has the latest patches and upgrades.

Correct Answer: D

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