ITIL-DITS^{Q&As}

ITIL 4 Leader: Digital & IT Strategy

Pass ITIL ITIL-DITS Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.pass2lead.com/itil-dits.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by ITIL Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

QUESTION 1

An organization has identified an opportunity to provide increased value to the healthcare user market. It wants to provide online access to healthcare services before its competition. Which is the NST value proposition for the healthcare user market to include in the strategy?

A. The organization will be able to utilize Innovative technology to develop software apps in faster times to market

B. Shareholder will receive Improve dividends from increased proms without significant Investment

C. Consumers will be able to access advice and request prescriptions quickly at al limes without attending a medical facility

D. Healthcare professionals will be able to promote the services to healthcare users and reduce costs

Correct Answer: C

Consumers will be able to access advice and request prescriptions quickly at all times without attending a medical facility is the best value proposition for the healthcare user market to include in the strategy. It describes how the online access to healthcare services will benefit theconsumers by meeting their needs and expectations, creating value and convenience for them, and differentiating the service from the competition. References: ITIL 4 Leader: Digital and IT Strategy, page 12-13

QUESTION 2

A service provider a developing an operating model to support a new social media service that enables their business strategy.

They have included the following in the operating model:

1.

a definition of how suppliers will be Involved in the delivery of the service

2.

a description of me main performance measures required

Which additional element MUST be included to ensure that the essential themes of the operating model are covered?

A. A list of vendors who will provide the components mat form the social media service

B. An inventory of the mam technology components that will be located at the head office data centre

C. Definitions of the service management toolsets needed to support the service

D. Descriptions of the series of steps for the work that is required to create and support the service

Correct Answer: D

Descriptions of the series of steps for the work that is required to create and support the service are part of the essential themes of the operating model. They define how value is created and delivered through value streams and processes. They also help align the work with the strategy, vision, and goals of the organization and its stakeholders. References:

ITIL 4 Leader: Digital and IT Strategy, page 19-20

QUESTION 3

Which is the BEST description of the relationship between organization\\\'s products, services, and resources?

A. An organization\\\'s services ate based on the organization\\\'s products

B. An organization\\\'s products are required for the execution of an activity

C. An organization\\\'s resources are combinations of the organization\\\'s products

D. An organization\\\'s resources are combinations of the organization\\\'s services

Correct Answer: B

An organization\\\'s products are required for the execution of an activity is the best description of the relationship between organization\\\'s products, services, and resources. A product is a configuration of an organization\\\'s resources designed to

offer value for a consumer. A service is a means of enabling value co-creation by facilitating outcomes that customers want to achieve without specific costs and risks. A resource is anything that might help deliver an organizational objective.

References: ITIL 4 Leader:

Digital and IT Strategy, page 11-12

QUESTION 4

Which statement is CORRECT about risk management in digital organizations?

A. All the organization\\\'s slaveholders should contribute to risk assessment

B. All risk management efforts should focus on assets owned by the organization

C. All risk management should start by assessing the current state

D. All risks could cause harm to the organization if they are not managed

Correct Answer: A

All the organization\\\'s stakeholders should contribute to risk assessment because they have different perspectives, insights, and interests in relation to the organization\\\'s objectives, activities, and outcomes. Their involvement can help identify, analyze, evaluate, and treat risks more effectively and comprehensively. References: ITIL 4 Leader: Digital and IT Strategy, page 59

QUESTION 5

Which is the BEST approach to defining a vision and a strategy in an organization with multiple specialization divisions?

A. Vision and strategy should be defined by the executive leader and communicated to me divisions

B. Vision and strategy should be defined by the governing body and communicated to the divisions\\' leaders

C. Vision and strategy should be defined in collaboration with the leaders of the organization and division

D. Vision and strategy should be defined in collaboration with the enterprise architects and consultants

Correct Answer: C

Vision and strategy should be defined in collaboration with the leaders of the organization and division to ensure alignment, coherence, and buy-in across the organization. This can help create a shared understanding of the goals, values, and direction of the organization and its divisions, as well as leverage the expertise and insights of different leaders. References: ITIL 4 Leader: Digital and IT Strategy, page 9-10

[Latest ITIL-DITS Dumps](#)   [ITIL-DITS VCE Dumps](#)   [ITIL-DITS Exam Questions](#)