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QUESTION 1

What is one way Case Manager supports dynamic case handling?

A. Case workers can view and start new tasks for a case "on the fly".

B. Case workers can close and reopen tasks as often as they want.

C. Work is routed to case workers based onbusiness rules.

D. Case workers can create comments on cases, documents, and tasks whenever they need.

Correct Answer: A

QUESTION 2

IBM Case Manager includes key differentiators across the competition including:

A. Based on an industry leading BRMS (business rules) platform

B. Rapid time-to-value with template support and a LOB based design environment

C. Based on an industry leading collaboration platform

D. All of the above

Correct Answer: B

QUESTION 3

What are the key characteristics of ICM target customers?

A. Highly regulated industries

B. Industries where the product is often document: Financial Service. Banking and Insurance

C. Industries where a lot of responsibility is given to the decisions of individual knowledge workers

D. All of the above

Correct Answer: D

QUESTION 4

When looking for a good candidate for Advanced Document Imaging and Branch Automation Solutions, what organization characteristics should you look for?

A. Large organizations in the paper-intensive industries of banking, insurance, healthcare, government and manufacturing

B. Widely dispersed organizations that have branches or regional offices where documents are generated or received

C. Organizations that process, store and distribute paper documents internally and looking to digitize and streamline costs.

D. All of the above

Correct Answer: D

QUESTION 5

Which programming language is NOT required to use IBM Content Navigator?

A. JavaScript

B. HTML5

C. Pascal

D. CSS

Correct Answer: C

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