



# MB2-707<sup>Q&As</sup>

Microsoft Dynamics CRM Customization and Configuration

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### QUESTION 1

A salesperson reports that quick find searches on accounts are taking too long.

Which two best practices should you suggest to the salesperson? Each correct answer presents a complete solution. Choose two.

- A. Add a find field to the view.
- B. Ensure there is not an asterisk (\*) at the beginning of the search term.
- C. Ensure there is an asterisk (\*) at the beginning of the search term.
- D. Create a personal view.

Correct Answer: BD

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### QUESTION 2

You are creating a security role in Microsoft Dynamics CRM.

You want users with the role to be able to add notes to cases.

Which two privileges should you add to the role? Each correct answer presents part of the solution. Choose two.

- A. Append privilege on cases
- B. Append privilege on notes
- C. Append To privilege on cases
- D. Append To privilege on notes

Correct Answer: BC

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### QUESTION 3

You are creating a custom entity named Transaction. This entity needs to be an available activity that you can create from the contact entity. What should you do to configure the entity?

- A. Create a 1:N relationship between the contact and transaction entities.
- B. Check the Display inactivity menus check box on the transaction entity customization form.
- C. Check the Define as an activity entity check box on the transaction entity customization form.
- D. Check the Activities check box on the transaction entity customization form.



Correct Answer: C

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#### QUESTION 4

You want to add a custom attribute for alphanumeric values. This attribute should be displayed on the form as multiline control.

Which two Data Types should you use? Each correct answer presents a complete solution. Choose two.

- A. Single Line of Text (Format: Text Area)
- B. Lookup
- C. Option Set
- D. Multiple Lines of Text

Correct Answer: AD

Ref:<https://msdynamicscrmblog.wordpress.com/2013/10/22/types-of-fields- in-dynamics-crm-2013/>

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#### QUESTION 5

You want to add a drop-down list control on a form to present a fixed list of choices to the user. Which Data Type should you use?

- A. Lookup
- B. Option Set
- C. Picklist
- D. Multiple Lines of Text

Correct Answer: B

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