



MB2-710^{Q&As}

Microsoft Dynamics CRM 2016 Online Deployment

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**QUESTION 1**

You are working with Microsoft Dynamics CRM for phones.

Which three types of form components can be configured to be hidden? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. iFrames
- B. web resources
- C. fields
- D. sections
- E. tabs

Correct Answer: ABC

QUESTION 2

You are a Microsoft Dynamics CRM system administrator for a company. You added a new field to the contact entity. A user reports that the field is not synchronizing with Microsoft Dynamics CRM for Outlook.

You need to explain why the field is not synchronizing.

What could be the cause?

- A. The field was not enabled for synchronization.
- B. New fields cannot be added to the synchronization settings.
- C. The field was not mapped to a field in Outlook.
- D. The synchronization direction from CRM to Outlook/Exchange was not set.

Correct Answer: D

QUESTION 3

You work as a Microsoft Dynamic CRM Online system administrator.

You plan to enable document management.

Which online service is required?

- A. Microsoft Social Engagement
- B. Microsoft SharePoint



- C. Microsoft Dynamics Marketing
- D. Microsoft Yammer

Correct Answer: B

QUESTION 4

What an advantage of using the Email Router tor email processing?

- A. Can synchronize appointments contacts and tasks directly with Microsoft Exchange.
- B. Provides error reporting in the application.
- C. Can be used with all combinations of online/on-premise hybrid environments.
- D. Managed in the web application.

Correct Answer: B

QUESTION 5

What is a supported combination of software for Microsoft Dynamics CRM 2016 for Outlook 64 bit?

- A. Windows 10 and Microsoft Office 2013 64 bit
- B. Windows Vista and Microsoft Office 2010 64 bit
- C. Windows 7 and Microsoft Office 2007 64 bit
- D. Windows 8.1 and Microsoft Office 2013 32 bit

Correct Answer: B

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