



# MB2-710<sup>Q&As</sup>

Microsoft Dynamics CRM 2016 Online Deployment

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### QUESTION 1

You have a Microsoft Dynamics CRM 2016 deployment and you have not purchased any additional subscriptions besides your 15 user licenses.

Your organization plans to test a new Independent Software Vendor (ISV) software. You currently have 1.3 GB of production data. You are instructed to use full copies of the data for testing purposes and to create three more sandbox

instances to replicate the production environment. Each of the three instances will be used to test one ISV solution. You have 10 users from the production environment who will test all three test environments. You need to determine which

additional subscriptions you need.

What is the minimum requirement for additional subscriptions?

- A. 3 sandbox instances and additional storage
- B. 30 more users and 3 sandbox instances
- C. 30 more users
- D. 30 more users and additional storage

Correct Answer: D

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### QUESTION 2

You work as a Microsoft Dynamics CRM consultant for Microsoft Partner. You need to ensure that a section on the contact entity form is hidden when the form is displayed in the Microsoft Dynamics CRM for tablet application. The section

should be visible when the form is displayed in a web browser.

Which option should you use?

- A. Create a business rule.
- B. Configure the Microsoft Dynamics CRM main form using JavaScript.
- C. Configure the Microsoft Dynamics CRM mobile form using JavaScript.
- D. Create a record creation and update rule.

Correct Answer: B

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### QUESTION 3



You want to set up server-side synchronization with a Microsoft Outlook.com account.

Outlook.com supports POP3 IMAP and ActiveSync protocols.

Which item and protocol combination can be used?

- A. email and contacts using the ActiveSync protocol
- B. email appointments contacts and tasks using the IMAP protocol
- C. email using the POP3 protocol
- D. email appointments and tasks using the POP3 protocol

Correct Answer: A

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#### QUESTION 4

You are a marketing manager for a company. The company has a subscription to a Microsoft Dynamics CRM Online organization that is fully integrated with Microsoft Dynamics Marketing and the Seller Portal solution. You need to create and

manage a marketing campaign to include tracking campaign performance and click-through rates and use data derived from the campaign to score and qualify leads.

Which action should you take?

- A. Open Microsoft Dynamics Marketing.
- B. Open Microsoft Dynamics CRM Online.
- C. Open the Seller Portal.
- D. Open the Microsoft Dynamics Marketing Connector.

Correct Answer: B

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#### QUESTION 5

You are an administrator in the CRM Online Administration center of Microsoft Office 365 making operational changes to an instance.

You need to ensure that regular users do not affect your work and that your work does not affect regular users.

What should you do?

- A. remove the users from the instance
- B. create a new sandbox
- C. enable administration mode



D. copy the instance

Correct Answer: C

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