# MB2-712<sup>Q&As</sup>

Microsoft Dynamics CRM 2016 Customization and Configuration

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**QUESTION 1**

On the contact entity, you are creating a business rule that has the Set visibility action. You need to identify which form elements you can control by using the Set visibility action. What should you identify?

A. the sub-grids and quick view forms only

B. the form fields, form sections, and form tabs only

C. the form fields only

D. all of the form elements

Correct Answer: C

**QUESTION 2**

You have a Dynamics CRM organization.

You need to ensure that sales users can access the organization by using the Microsoft Dynamics CRM Windows Store app.

What should you do?

A. Modify the System Settings for the organization.

B. Assign the Delegate user role to the users.

C. Configure a server profile.

D. Enable the CRM for mobile security privilege for a security role.

Correct Answer: D

**QUESTION 3**

You create a business rule that has a Set business required action for a field. The action has a Status of Business Required when a condition is met.

Users report that when they change the value so that the condition is false, the field is still required.

You need to ensure that the field is required only if the condition is true.

What should you do?

A. Create an Else statement that has no conditions and a Set Default action to reset the field to Not Business Required.

B. Use a business rule formula to set the required level of the field.

C. Change the scope of the business rule to All Forms.

D. Create an Else statement that has no conditions and a Set business required action. Configure the action to have a Status to Not Business Required.

Correct Answer: D

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**QUESTION 4**

You have a Dynamics CRM organization. Currently, users can view 50 records per page. You need to ensure that the users can view 250 records per page. What should you do?

A. Instruct an administrator to configure the view settings, and then to share a view.

B. Instruct the users to configure their options.

C. Instruct the administrators to configure their options.

D. Instruct the users to create custom views.

Correct Answer: C

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**QUESTION 5**

You have a Dynamics CRM organization.

You need to tell a user which types of out-of-the box charts are available on a personal dashboard in CRM.

Which two types of charts are available? Each correct answer presents a complete solution.

A. tag

B. Scatter

C. pie

D. funnel

E. doughnut

Correct Answer: CD

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