



MB2-715^{Q&As}

Microsoft Dynamics 365 customer engagement Online Deployment

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**QUESTION 1**

You are the system administrator for a company that is deploying Microsoft Dynamics 365 in multiple regions.

You need to ensure that users can only access the instance hosted in their region.

Which two actions should you perform to achieve this goal? Each correct answer presents part of the solution.

- A. Create an Access Team for each region, and add the users from that region to the team.
- B. Assign the Access Team to the instance hosted on the matching region.
- C. Create a Security Group for each region, and add the users from that region to the group.
- D. Assign the Security Group to the instance hosted on the matching region.

Correct Answer: BC

QUESTION 2

You are working in an organization that uses multiple Microsoft Dynamics 365 instances.

A large number of users have installed Microsoft Dynamics 365 for Outlook. The users connect to multiple instances from Outlook; however, they only want to synchronize with one particular instance. There is some confusion as to whether

they are synchronizing with the correct instance.

Where should the users review, and possibly change, the synchronizing instance?

- A. in the Configuration Wizard for Microsoft Dynamics 365 for Outlook
- B. in Diagnostics for Microsoft Dynamics 365 for Outlook
- C. in Outlook, in CRM Settings on the File menu
- D. in Outlook, on the CRM tab

Correct Answer: A

QUESTION 3

You are a system administrator at Contoso. Inc.

You need to ensure that only system administrators and system customizers

What is likely the cause of this issue?

- A. Your instance is being upgraded.



- B. Your storage limit was reached.
- C. Your instance is in Administration mode.
- D. Your instance has been reset

Correct Answer: A

QUESTION 4

You are configuring forms in Microsoft Dynamics 365 and need to accommodate some users that access Microsoft Dynamics 365 through the app for phones and tablets.

You want to ensure your changes will apply properly to all users regardless of how they access Microsoft Dynamics 365.

What should you do?

- A. Make the configurations on the Main form only, and preview your changes for tablet and mobile.
- B. Make the same configurations on both the Main form and the Card form.
- C. Make the same configurations on both the Main form and the Mobile Express form.
- D. Make the same configurations on both the Main form and the Main Interactive Experience form.

Correct Answer: C

QUESTION 5

You are an administrator in an organization that uses Microsoft Dynamics 365 and Microsoft Dynamics 365 for Outlook. A majority of the users want to synchronize all contacts from accounts they follow, rather than just contacts they own. What should you do?

- A. Create and distribute a set of synchronization filters that includes all contacts for followed accounts.
- B. Instruct each user on how to configure the offline filter.
- C. Instruct each user on how to configure the synchronization.
- D. Instruct each user on how to configure the synchronized fields.

Correct Answer: C

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