



MB2-715^{Q&As}

Microsoft Dynamics 365 customer engagement Online Deployment

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QUESTION 1

You are configuring forms in Microsoft Dynamics 365 and need to accommodate some users that access Microsoft Dynamics 365 through the app for phones and tablets.

You want to ensure your changes will apply properly to all users regardless of how they access Microsoft Dynamics 365.

What should you do?

- A. Make the configurations on the Main form only, and preview your changes for tablet and mobile.
- B. Make the same configurations on both the Main form and the Card form.
- C. Make the same configurations on both the Main form and the Mobile Express form.
- D. Make the same configurations on both the Main form and the Main Interactive Experience form.

Correct Answer: C

QUESTION 2

You are a remote sales person using the Microsoft Dynamics 365 app on your tablet.

You need to create new records while in an area with no Internet access.

Which two statements are true about creating records offline? Each correct answer presents a complete solution.

- A. Recently viewed records cached for offline access can be edited.
- B. New records can be edited while they are drafts.
- C. New records can be created as drafts while offline.
- D. New records can be linked to each other while they are drafts.

Correct Answer: AC

QUESTION 3

You are an administrator in an organization that uses Microsoft Dynamics 365 and Microsoft Dynamics 365 for Outlook. A majority of the users want to synchronize all contacts from accounts they follow, rather than just contacts they own. What should you do?

- A. Create and distribute a set of synchronization filters that includes all contacts for followed accounts.
- B. Instruct each user on how to configure the offline filter.
- C. Instruct each user on how to configure the synchronization.
- D. Instruct each user on how to configure the synchronized fields.



Correct Answer: C

QUESTION 4

You are a system administrator using Microsoft Dynamics 365.

You have recently scheduled and approved an update on your production instance. Testing on a sandbox instance indicates that more time is needed before the production instance is ready for the update.

Which two statements regarding scheduling updates are true? Each correct answer presents a complete solution.

- A. A scheduled and approved update can be changed by any user with the correct privileges.
- B. A scheduled and approved update can be changed only by the user who approved it.
- C. A scheduled but not approved update can be changed.
- D. A scheduled and approved update cannot be changed.

Correct Answer: AB

QUESTION 5

You are a technical support specialist for your company and are responsible for supporting employee mobile devices.

The sales department recently began using Microsoft Dynamics 365. Some of the sales staff want to know if they need to use Microsoft Dynamics 365 for phones express to access the Microsoft Dynamics 365 server.

Which type of mobile device configuration requires the use of Microsoft Dynamics 365 for phones express?

- A. an iOS device with less than a 9-inch screen
- B. an Android phone that does not have a supported browser
- C. a Windows 10 phone that uses only a supported browser
- D. a Windows 8.1 phone that uses the Microsoft Dynamics 365 for phones app

Correct Answer: A

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