



MB2-715^{Q&As}

Microsoft Dynamics 365 customer engagement Online Deployment

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**QUESTION 1**

Which two versions of Microsoft Dynamics CRM require an upgrade in order to use the Dynamics 365 for phones app? Each correct answer presents a complete solution

- A. Microsoft Dynamics CRM 2016 SP 1 Online
- B. Microsoft Dynamics CRM 2016 On-Premises
- C. CRM 2015 Update 1 On-Premises
- D. Microsoft Dynamics CRM 2015 Online

Correct Answer: CD

QUESTION 2

You are in the initial planning phase of a Microsoft Dynamics 365 implementation. The customer wants to use the Microsoft Dynamics 365 App for Outlook.

The customer is about to make a decision on whether Microsoft Exchange and Microsoft Dynamics 365 should be on-premises, online, or a hybrid.

You need to advise the customer on how their decision affects their ability to use the Microsoft Dynamics 365 App for Outlook,

What should you tell them?

- A. The Microsoft Dynamics 365 App for Outlook is online only, so both Microsoft Exchange and Microsoft Dynamics 365 must be online.
- B. The Microsoft Dynamics 365 App for Outlook requires Microsoft Exchange to be online, but Microsoft Dynamics 365 can be on-premises.
- C. The Microsoft Dynamics 365 App for Outlook requires Microsoft Dynamics 365 to be online, but Microsoft Exchange can be on-premises.
- D. The Microsoft Dynamics 365 App for Outlook supports both online-to-online, on- premises to on-premises, and hybrid environments.

Correct Answer: A

QUESTION 3

You are a system administrator responsible for maintaining Microsoft Dynamics 365 at your company.

Management wants a new application built that allows them to manage requests for vendors.

You need to use the app designer to build the new application on Microsoft Dynamics 365.

What are three items that can be configured in the app designer? Each correct answer presents a complete solution.



- A. a site map for the new app
- B. a business rule for the new app
- C. a role to be used by the new app
- D. a dashboard for the new app
- E. a workflow for the new app

Correct Answer: ACE

QUESTION 4

You are the administrator for an organization that uses Microsoft Dynamics 365, which users access through the apps for phones and tablets.

You are planning to introduce a new custom entity, which needs to be read-only on the app but editable when users access Microsoft Dynamics 365 online.

What should you do next?

- A. Enable the entity for mobile, and check the box for read-only in mobile. In the security roles, give the users read and write access to the new entity.
- B. Enable the entity for mobile. Modify the security roles so users have only read access to the new entity.
- C. In the security roles, give users privileges for Microsoft Dynamics 365 for mobile, and give them read access to the new entity.
- D. Enable the entity for mobile and a flag for read-only in mobile. In the security roles, give the users read access to the new entity.

Correct Answer: A

QUESTION 5

You are a system administrator using Microsoft Dynamics 365.

You receive notification that an update needs to be scheduled and approved.

Where should you perform this task?

- A. In Microsoft Dynamics 365, select Settings and System Notifications.
- B. In the Microsoft Office 365 Admin Center, open the Microsoft Dynamics 365 Admin Center.
- C. In Microsoft Dynamics 365, select Settings and Administration.



D. In the Microsoft Office 365 Admin Center, select Billing and Subscriptions.

Correct Answer: A

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