



# MB2-715<sup>Q&As</sup>

Microsoft Dynamics 365 customer engagement Online Deployment

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**QUESTION 1**

You are the system administrator for a public-sector organization that uses Microsoft Dynamics 365. Your organization allows staff to select from three different models of mobile devices.

You need to create mobile responsive apps that can operate on all of these devices, as well as on a desktop computer, to achieve this goal without writing any code and while maintaining security and platform independence.

In which tool should you build this mobile app?

- A. Visual Studio
- B. InfoPath
- C. PowerApps
- D. Xamarin

Correct Answer: B

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**QUESTION 2**

You are a systems support specialist for your company.

A sales manager is currently using a Windows 10 laptop. The sales manager finds that Microsoft Dynamics 365 does not work as expected when using Firefox.

What are two ways the sales manager can retain full functionality? Each correct answer presents a complete solution.

- A. Instruct the user to use Microsoft Edge.
- B. Upgrade Firefox to the latest public release.
- C. Instruct the user to use Internet Explorer 10.
- D. Download and install Safari on the laptop.

Correct Answer: CD

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**QUESTION 3**

You are a remote sales person using the Microsoft Dynamics 365 app on your tablet.

You need to create new records while in an area with no Internet access.

Which two statements are true about creating records offline? Each correct answer presents a complete solution.

- A. Recently viewed records cached for offline access can be edited.



- B. New records can be edited while they are drafts.
- C. New records can be created as drafts while offline.
- D. New records can be linked to each other while they are drafts.

Correct Answer: AC

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#### QUESTION 4

In which scenario is the Import Data Wizard method recommended for Microsoft Dynamics 365?

- A. a large company with data on-premises that currently uses Microsoft Dynamics AX and has it staged in Microsoft Azure
- B. a small company that currently uses Microsoft Dynamics 365, Business edition and wants to migrate to Enterprise edition
- C. a large company with Customer Relationship Management (CRM) application data that is stored on the same data center as Microsoft Dynamics 365
- D. a small company with data on-premises that has never used a Customer Relationship Management (CRM) application

Correct Answer: D

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#### QUESTION 5

You are an administrator for an organization that uses Microsoft Dynamics 365 and Microsoft Dynamics for Outlook.

Some of your users have indicated that their personal notes for their contacts in Outlook appear in Microsoft Dynamics 365 for everyone to read.

How should you ensure that personal notes in Outlook are not shared in Microsoft Dynamics 365?

- A. As the system administrator, configure the Synchronization Fields settings to not include the Notes field in Outlook,
- B. Instruct the users to configure their Synchronization Fields settings to not include the Notes field in Outlook.
- C. instruct the users to configure their Synchronization Fields settings to only do a one-way sync from Microsoft Dynamics 365 to the notes field in Outlook.
- D. As the system administrator, configure the Synchronization Fields settings to only do a one-way sync from Microsoft Dynamics 365 to the Notes field in Outlook-

Correct Answer: B

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