



MB2-716^{Q&As}

Microsoft Dynamics 365 Customization and Configuration

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QUESTION 1

You are a subject matter expert for an insurance company. You have a complex business method that is used for setting and releasing claims.

You need to create a process in Microsoft Dynamics 365 to assist team members with the claims settlement process. You must limit this process to team members that have a specific security role.

What should you implement?

- A. business process flow (BPF)
- B. workflows
- C. custom actions
- D. dialogs

Correct Answer: A

QUESTION 2

You are implementing a Lead to Quote business process. The process will update the Lead, Account, Contact, and Quote entities.

You need to create a business process flow (BPF) that spans the entities.

What should you do?

- A. For each stage, specify the step.
- B. Add a workflow.
- C. Use a composition.
- D. Add a stage and specify the properties for each entity.

Correct Answer: D

References: <https://technet.microsoft.com/en-us/library/dn531135.aspx>

QUESTION 3

Which three actions can you perform by using business rules? Each correct answer presents a complete solution.

- A. Display an error message at the field level.
- B. Set a default field value.
- C. Set the active business process flow (BPF) stage.



D. Display an error message at the form level.

E. Clear a field value.

Correct Answer: BDE

QUESTION 4

You need to create a process that prompts users with questions and captures their answers. Which process type should you use?

A. business rule

B. dialog

C. custom action

D. background workflow

Correct Answer: B

References: <https://msdn.microsoft.com/en-us/library/gg509010.aspx>

QUESTION 5

Which two chart types can you combine with another chart type? Each correct answer presents a complete solution.

A. line

B. pie

C. column

D. funnel

Correct Answer: AC

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