

MBP18^{Q&As}

BCS Practitioner Certificate in Modelling Business Processes 2018

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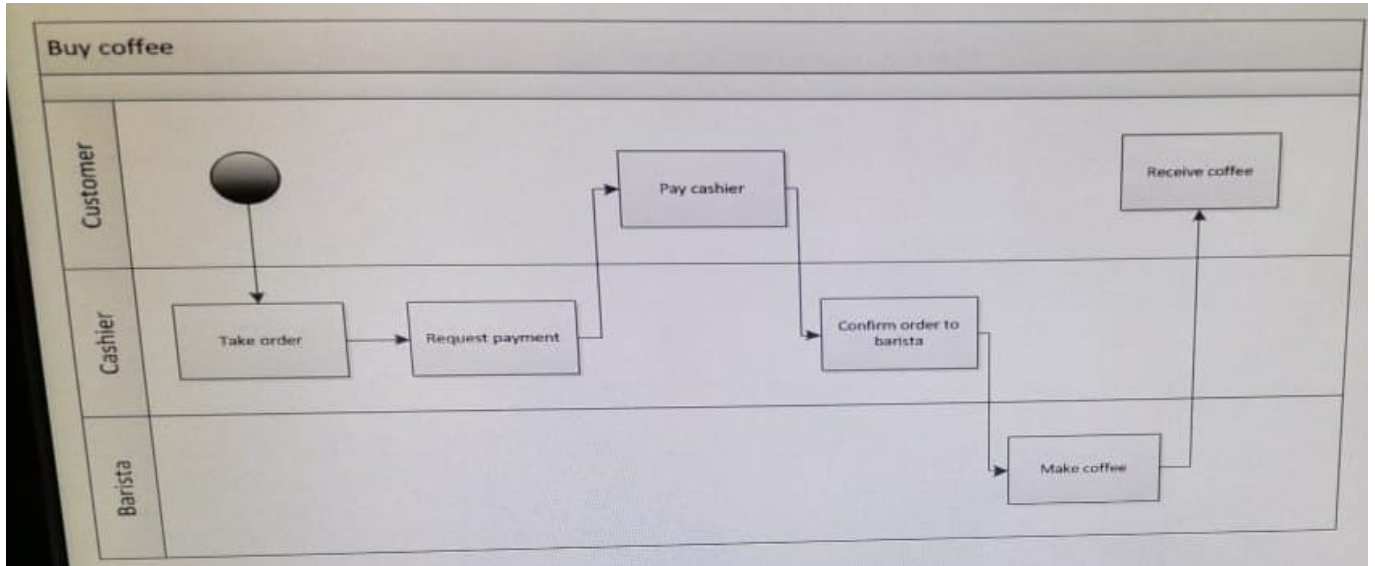
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QUESTION 1

What is NOT clear from the following fragment of a business process model?



- A. The payment is required before the coffee is made.
- B. The initiating business event is Order Coffee.
- C. The cashier instructs the barista.
- D. The barista gives the coffee to the customer

Correct Answer: D

QUESTION 2

A trainee business analyst wishes to clarify what is meant by a task level description within the business process hierarchy. Which of the following is a task level description?

- A. The customer finds the products they want on the company's website and places an order
- B. The organisation has an online channel, so customers can order directly from its website.
- C. The order is fulfilled by the company's Logistics team based at its central warehouse
- D. A Logistics team member uses a picking list to locate and pick each item on the order.

Correct Answer: D

QUESTION 3

A company has the following issue to consider:

A- The way staff interact with customers

B- The image it wishes to portray

C- The price of competing products.

D- The margin that it aims to make.

A. b and c

B. a and c

C. a and b

D. b and d

Correct Answer: C

QUESTION 4

ACOMP buys in and then re-bands electronic products for various markets, including selling on to the selling on to other wholesales. It finds that business processes need to be adapted to new circumstances in multiple markets very quickly. Recently, ACOMP has investigated what might help it adjust its internal processes more quickly.

Which of the following would be MOST useful in helping ACOMP achieve this quick adjustment?

A. Harmon's organizational model.

B. The POPIT model.

C. Value chain analysis.

D. Standardised process modeling notation.

Correct Answer: A

QUESTION 5

Currently, all training offered by a company is delivered through classroom-based courses. The company recognizes that there is a need to offer a broader method of instruction. Such a change will enable company to return its market share and grow its customer base.

The proposed solution, driven by the IT department, will offer courses delivered over the web and on demand. This will include supported videos, games and quizzes. All courses will be accredited by examination bodies and sample exams will also be offered online. Student will be able to make online notes as needed and back these up. 10 guard against accident loss.

The following have been identified on to-be process models:

a) Watch Video b) Create quiz c) Accredite course. d) Undertake sample examination. e) Backup

Which of these would be considered as functional requirements relating to student use of the proposed IT system?

A. b, c and e.

B. a and d.

C. a, c and d.

D. b and e.

Correct Answer: B

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